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Operating Manual D-EOMAC01801-23_05EN

Air Cooled chiller with scroll compressors

EWAT-B-C

EWFT-B-C

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1 SAFETY CONSIDERATIONS

1.1 General

Installation, start-up and servicing of equipment can be hazardous if certain factors particular to the installation are not considered: operating pressures, presence of electrical components and voltages and the installation site (elevated plinths and built-up up structures). Only properly qualified installation engineers and highly qualified installers and technicians, fully trained for the product, are authorized to install and start-up the equipment safely.

During all servicing operations, all instructions and recommendations, which appear in the installation and service instructions for the product, as well as on tags and labels fixed to the equipment and components and accompanying parts supplied separately, must be read, understood and followed.

Apply all standard safety codes and practices.

Wear safety glasses and gloves.



Do not operate on a faulty fan, pump or compressor before the main switch has been shut off. Overtemperature protection is auto-reset, therefore the protected component may restart automatically if temperature conditions allow it.

In some unit a push button is placed on a door of the unit electrical panel. The button is highlighted by a red color in yellow background. A manual pressure of the emergency stop button stops all loads from rotating, thus preventing any accident which may occur. An alarm is also generated by the Unit Controller. Releasing the emergency stop button enables the unit, which may be restarted only after the alarm has been cleared on the controller.



The emergency stop causes all motors to stop but does not switch off power to the unit. Do not service or operate on the unit without having switched off the main switch.

1.2 Before switching the unit

Before switching on the unit read the following recommendations:

- when all the operations and all the settings have been carried out, close all the switchbox panels;
- the switchbox panels can only be opened by trained personnel;
- when the UC requires to be accessed frequently the installation of a remote interface is strongly recommended;
- LCD display of the unit controller may be damaged by extremely low temperatures (see chapter 2.4). For this reason, it is strongly recommended to never power off the unit during winter, especially in cold climates.

1.3 Avoid electrocution

Only personnel qualified in accordance with IEC (International Electrotechnical Commission) recommendations may be permitted access to electrical components. It is particularly recommended that all sources of electricity to the unit be shut off before any work is begun. Shut off main power supply at the main circuit breaker or isolator.

IMPORTANT: This equipment uses and emits electromagnetic signals. Tests have shown that the equipment conforms to all applicable codes with respect to electromagnetic compatibility.



Direct intervention on the power supply can cause electrocution, burns or even death. This action must be performed only by trained persons.



RISK OF ELECTROCUTION: Even when the main circuit breaker or isolator is switched off, certain circuits may still be energized, since they may be connected to a separate power source.



RISK OF BURNS: Electrical currents cause components to get hot either temporarily or permanently. Handle power cable, electrical cables and conduits, terminal box covers and motor frames with great care.



In accordance with the operating conditions the fans can be cleaned periodically. A fan can start at any time, even if the unit has been shut down.

2.1 Basic Information

Microtech® IV is a system for controlling single or dual-circuit air/water-cooled liquid chillers. Microtech® IV controls compressor start-up necessary to maintain the desired heat exchanger leaving water temperature. In each unit mode it controls the operation of the condensers to maintain the proper condensation process in each circuit.

Safety devices are constantly monitored by Microtech® IV to ensure their safe operation. Microtech® IV also gives access to a Test routine covering all inputs and outputs.

2.2 Abbreviations used

In this manual, the refrigeration circuits are called circuit #1 and circuit #2. The compressor in circuit #1 is labelled Cmp1. The other in circuit #2 is labelled Cmp2. The following abbreviations are used:

A/C Air Cooled

CEWT Condenser Entering Water Temperature **CLWT** Condenser Leaving Water Temperature

CP Condensing Pressure

CSRT Condensing Saturated Refrigerant Temperature

DSH Discharge Superheat
DT Discharge Temperature
E/M Energy Meter Module

EEWT Evaporator Entering Water Temperature EVAPORATE Evaporator Leaving Water Temperature

EP Evaporating Pressure

ESRT Evaporating Saturated Refrigerant Temperature

EXV Electronic Expansion Valve
HMI Human Machine Interface
MOP Maximum operating pressure

SSH Suction SuperHeat
ST Suction Temperature
UC Unit controller (Microtech IV)

W/C Water Cooled

2.3 Controller Operating Limits

Operation (IEC 721-3-3):

- Temperature -40...+70 °C
- Restriction LCD -20... +60 °C
- Restriction Process-Bus -25....+70 °C
- Humidity < 90 % r.h (no condensation)
- Air pressure min. 700 hPa, corresponding to max. 3,000 m above sea level

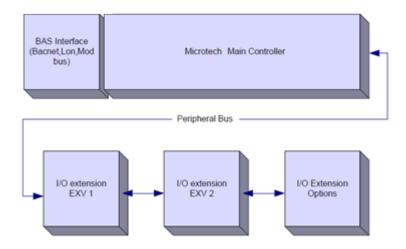
Transport (IEC 721-3-2):

- Temperature -40...+70 °C
- Humidity < 95 % r.h (no condensation)
- Air pressure min. 260 hPa, corresponding to max. 10,000 m above sea level.

2.4 Controller Architecture

The overall controller architecture is the following:

- One Microtech IV main controller
- I/O extensions as needed depending on the configuration of the unit
- Communications interface(s) as selected
- Peripheral Bus is used to connect I/O extensions to the main controller.





Maintain the correct polarity when connecting the power supply to the boards, otherwise the peripheral bus communication will not operate and the boards may be damaged.

2.5 Communication Modules

Any of the following modules can be connected directly to the left side of the main controller to allow a BAS or other remote interface to function. Up to three can be connected to the controller at a time. The controller should automatically detect and configure itself for new modules after booting up. Removing modules from the unit will require manually changing the configuration.

Module	Siemens Part Number	Usage
BacNet/IP	POL908.00/MCQ	Optional
Lon	POL906.00/MCQ	Optional
Modbus	POL902.00/MCQ	Optional
BACnet/MSTP	POL904.00/MCQ	Optional

3 USING THE CONTROLLER

Microtech 4 does not have an integrated HMI. The interaction with the controller can be done using a mobile app that can be download from the store (Playstore for Android devices and Apple Store for iOS devices).





Optionally is possible to order the Remote HMI that can be connected to the available CE+ CE- port on the controller located in the bottom connectors row of the controller.





3.1 Navigating

When power is applied to the control circuit, the controller screen will be active and display the Home screen, which can also be accessed by pressing the Menu Button.

An example of the HMI screens is shown in the following picture.

	М	a	i	n		М	е	n	u				
E	n	t	е	r		Р	a	S	S	W	0	r	d
U	n	i	t		S	t	a	t	u	S	=		
	0	f	f	:		U	n	i	t		S	W	
Α	C	t	i	٧	е		S	е	t	р	t	=	

A bell ringing in the top right corner will indicate an active alarm. If the bell doesn't move it means that the alarm has been acknowledged but not cleared because the alarm condition hasn't been removed. A LED will also indicate where the alarm is located between the unit or circuits.

	M	a	i	n		М	е	n	u										1	/	
E,	n	t	е	r		Р	a	S	S	W	0	r	d								
	0	f	f	:		U	n	i	t		S	W									
Α	C	t	i	٧	e		S	e	t	р	t	=						7	0	0	

The active item is highlighted in contrast, in this example the item highlighted in Main Menu is a link to another page. By pressing the push'n'roll, the HMI will jump to a different page. In this case the HMI will jump to the Enter Password page.

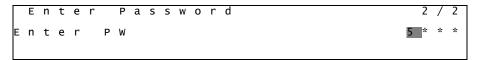
	Ε	n	t	е	r		Р	a	S	S	W	0	r	d		2	/	2
Ε	n	t	е	r		Р	W								*	*	*	*

3.2 Passwords

The HMI structure is based on access levels that means that each password will disclose all the settings and parameters allowed to that password level. Basic informations about the status can be accessed without the need to enter the password. The user UC handles two level of passwords:

USER 5321 MAINTENANCE 2526 The following information will cover all data and settings accessible with the maintenance password.

In the Enter Password screen, the line with the password field will be highlighted to indicate that the field on the right can be changed. This represents a setpoint for the controller. Pressing the push'n'roll the individual field will be highlighted to allow an easy introduction of the numeric password.



The password will time out after 10 minutes and is cancelled if a new password is entered or the control powers down. Entering an invalid password has the same effect as continuing without a password.

It is changeable from 3 to 30 minutes via the Timer Settings menu in the Extended Menus.

3.3 Editina

The Editing Mode is entered by pressing the navigation wheel while the cursor is pointing to a line containing an editable field. Pressing the wheel again cause the new value to be saved and the keypad/display to leave the edit mode and return to the navigation mode.

3.4 Mobile app HMI

The Daikin mAP mobile app HMI is provided for free and aims to simplify the interaction with this Daikin product. The app can be downloaded from the official stores with the following links (scan the QR code to access directly the download pages on the stores).

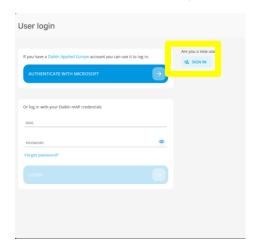


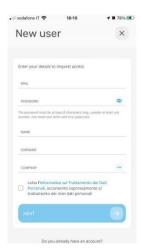
iOS



Android

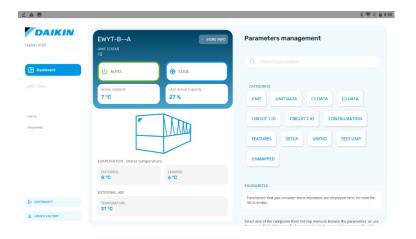
To use the app is needed to pre-register an account and gain access to the specific unit to access. The access will be granted per unit base. A user can access multiple units after the app-tenant authorize this access. The procedure to register an account is in app. It's necessary to follow the sign in link in the app:





The mobile app will allow you to monitor all the relevant data, change the user related settings, trend data, update chiller software and more to come.

App layout will adapt based on the device where the app is running and will look as follows:







For further information consult the Quick Guide Daikin Map 1.0 → D-EPMAP00101-23_EN

3.5 Basic Control System Diagnostic

Microtech IV controller, extension modules and communication modules are equipped with two status LED (BSP and BUS) to indicate the operational status of the devices. The BUS LED indicates the status of the communication with the controller. The meaning of the two status LED is indicated below.

Main Controller (UC)

BSP LED	Mode
Solid Green	Application running
Solid Yellow	Application loaded but not running (*) or BSP Upgrade mode active
Solid Red	Hardware Error (*)
Flashing Green	BSP startup phase. The controller needs time for starting.
Flashing Yellow	Application not loaded (*)
Flashing	Fail safe mode (in case that the BSP upgrade was interrupted)
Yellow/Red	
Flashing Red	BSP Error (software error*)
Flashing	Application/BSP update or initialization
Red/Green	

^(*) Contact Service.

Extension modules

BSP LED	Mode	BUS LED	Mode							
Solid Green	BSP running	Solid Green	Communication running, I/O working							
Solid Red	Hardware Error (*)	Solid Red	Communication down (*)							
Flashing Red	BSP Error (*)		Communication running but parameter from the							
Flashing Red/Green	BSP upgrade mode	Solid Yellow	application wrong or missing, or uncorrect factory calibration							

Communication modules

BSP LED (same for all modules)

BSP LED	Mode
Solid Green	BPS running, communication with controller
Solid Yellow	BSP running, no communication with controller (*)
Solid Red	Hardware Error (*)
Flashing Red	BSP Error (*)
Flashing Red/Green	Application/BSP update

^(*) Contact Service.

BUS LED

DOS LLD				
BUS LED	LON	Bacnet MSTP	Bacnet IP	Modbus
Solid Green	Ready for Communication. (All Parameter loaded, Neuron configured). Doesn't indicate a communication with other devices.	Ready for Communication. The BACnet Server is started. It doesn't indicate an active communication	Ready for Communication. The BACnet Server is started. It doesn't indicate an active communication	All Communication running

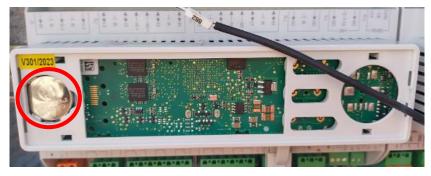
BUS LED	LON	Bacnet MSTP	Bacnet IP	Modbus
Solid Yellow	Startup	Startup	Startup. The LED stays yellow until the module receives a IP Address, therefore a link must be established.	Startup, or one configured channel not communicating to the Master
Solid Red	No Communication to Neuron (internal error, could be solved by downloading a new LON application)	BACnet Server down. Automatically a restart after 3 seconds are initiated.	BACnet Server down. Automatic restart after 3 seconds is initiated.	All configured Communications down. Means no communication to the Master. The timeout can be configured. In case that the timeout is zero the timeout is disabled.
Flashing Yellow	Communication not possible to the Neuron. The Neuron must be configured and set online over the LON Tool.			

3.6 Controller maintenance

The controller requires to maintain the installed battery. Every two years it's required to replace the battery. Battery model is: BR2032 and it is produced by many different vendors.

To replace the battery remove the plastic cover of the controller display using a screwdriver as shown in the following:



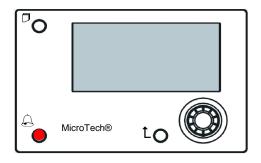


Be careful to avoid damages to the plastic cover. The new battery shall be placed in the proper battery holder, which is highlighted in the picture, respecting the polarities indicated into the holder itself.

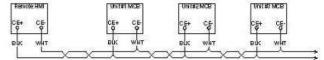
3.7 Optional Remote User Interface

As an option an external Remote HMI can be connected on the UC. The Remote HMI offers the same features as the inbuilt display plus the alarm indication done with a light emitting diode located below the bell button.

All viewing and setpoint adjustments available on the unit controller are available on the remote panel. Navigation is identical to the unit controller as described in this manual.



The Remote HMI can be extended up to 700m using the process bus connection available on the UC. With a daisy-chain connection as below, a single HMI can be connected to up to 8 units. Refer to the specific HMI manual for details.



3.8 Embedded Web Interface

The Microtech IV controller has an embedded web interface that can be used to monitor the unit when connected to a local network. It is possible to configure the IP addressing of the Microtech IV as a fixed IP of DHCP depending on the network configuration.

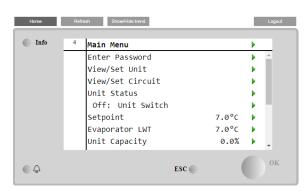
With a common web browser a PC can connect with the unit controller entering the IP address of the controller or the host name, both visible in the "About Chiller" page accessible without entering a password.

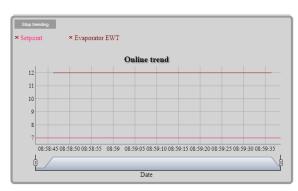
When connected, it will be required to enter a username and a password. Enter the following credential to get access to the web interface:

Username: Daikin Password: Daikin@web



The Main Menu page will be displayed. The page is a copy of the onboard HMI and follows the same rules in terms of access levels and structure.





In addition it allows to trend log a maximum of 5 different quantities. It's required to click on the value of the quantity to monitor and the following additional screen will become visible:

Depending on the web browser and its version the trend log feature may not be visible. It's required a web browser supporting HTML 5 like for example:

- Microsoft Internet Explorer v.11,
- Google Chrome v.37,
- Mozilla Firefox v.32.

These software are only an example of the browser supported and the versions indicated have to be intended as minimum versions.

4 WORKING WITH THIS UNIT

4.1 Chiller On/Off

Starting from factory setup, unit On/Off can be managed by the user using the selector **Q0**, placed in the electrical panel, which can switch between three positions: **0 – Local – Remote**.



0 Unit is disabled



Loc (Local) Unit is enabled to start the compressors



Rem (Remote)

Unit On/Off is managed through the "Remote On/Off" physical contact.

Closed contact means unit enabled.

Opened contact means unit disabled.

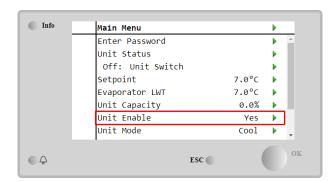
Refer to the electrical wiring diagram, Field Wiring Connection page, to find the references about Remote On/Off contact. Generally, this contact is used to bring out from the electrical panel the on/off selector.

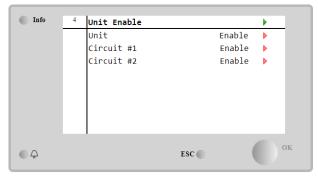
Unit controller provides also additional software features to manage unit start/stop, that are set by default to allow unit start:

- 1. Keypad On/Off
- 2. Scheduler (Time programmed On/Off)
- 3. Network On/Off (optional with communication modules)

4.1.1 Keypad On/Off

In the main page, scroll down until **Unit Enable** menu, where are available all settings to manage unit and circuits start/stop.





Parameter	Range	Description
Unit	Disable	Unit disabled
	Enable	Unit enabled
	Scheduler	Unit start/stop can be time programmed for each weekday
Circuit #X	Disable	Circuit #X disabled
	Enable	Circuit #X enabled
	Test	Circuit #X in test mode. This feature has to be used only from trained person or Daikin
		service



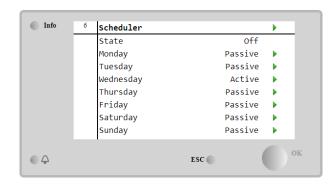


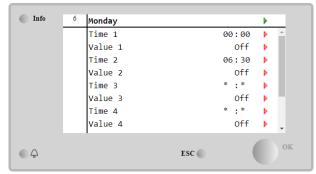
4.1.2 Scheduler and Silent mode functionalities

The Scheduler function can be used when is required an automatic chiller start/stop programming. To use this function, follow below instructions:

- 1. Q0 selector = Local
- 2. Unit Enable = Scheduler
- 3. Controller date and time properly set

Scheduler programming is available going in Main Page → View/Set Unit → Scheduler menu.





For each weekday can be programmed up to six time bands with a specific operating mode. First operating mode starts at Time 1, ends at Time 2 when will start the second operating mode and so on until the latest.





Depending on unit type, different operating modes are available:

Parameter	Range	Description
Value 1	off	Unit disabled
	On 1	Unit enabled – Water setpoint 1 selected
	On 2	Unit enabled – Water setpoint 2 selected
	On 1 - Silent	Unit enabled – Water setpoint 1 selected – Fan silent mode enabled
	On 2 - Silent	Unit enabled – Water setpoint 2 selected – Fan silent mode enabled

When the Fan Silent Mode function is enabled the chiller noise level is reduced decreasing the maximum speed allowed for fans. Following table reports how much maximum speed is decreased for the different unit types.

Unit noise cla	SS Normal maximum fan speed [rpm]	Silent mode maximum fan speed [rpm]
SS & XS 1100 or 950		720
SR	810	500
XR	720	500



All data reported in the table, will be respected only if the chiller is operating within its operating limits.

The Fan Silent Mode function can be enabled only for units equipped with VFD fans in cooling mode.

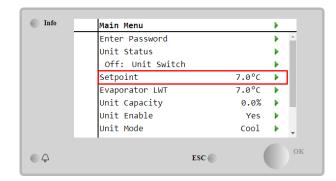
4.1.3 Network On/Off

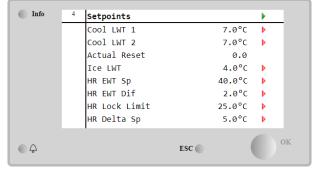
Chiller On/Off can be managed also with serial protocol, if the unit controller is equipped with one or more communication modules (BACNet, Modbus or LON). In order to control the unit over the network, follow below instructions:

- 1. Q0 selector = Local
- 2. Unit Enable = Enable
- 3. Control Source = Network
- 4. Close the contact Local/Network Switch, when required!

4.2 Water Setpoints

Purpose of this unit is to cool or to heat (in case of heat pump) the water temperature, to the setpoint value defined by the user and displayed in the main page:





The unit can work with a primary or a secondary setpoint, that can be managed as indicated below:

- 1. Keypad selection + Double Setpoint digital contact
- 2. Keypad selection + Scheduler Configuration
- 3. Network
- 4. Setpoint Reset function

As first step the primary and secondary setpoints need to be defined. From main menu, with user password, press on **Setpoint.**

Parameter	Range	Description
Cool LWT 1	Ranges of the Cool,	Primary cooling setpoint.
Cool LWT 2	Heat, Ice setpoint are	Secondary cooling setpoint.
Actual	reported in the IOM of	This item is visible only when the Setpoint Reset function is enabled and
Reset	every specific unit.	it shows the actual reset applied to the basic setpoint
Heat LWT 1		Primary heating setpoint.
Heat LWT 2		Secondary heating setpoint.
Ice LWT		Setpoint for Ice mode.

The change between primary and secondary setpoint can be performed using the Double setpoint contact, always available in the user terminal box, or through the Scheduler function.

Double setpoint contact works as below:

- Contact opened, the primary setpoint is selected
- Contact closed, the secondary setpoint is selected

In order to change between primary and secondary setpoint with the Scheduler, refer to the section 0.



When the scheduler function is enabled, the Double setpoint contact is ignored



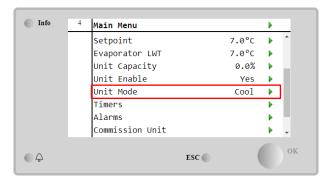
When the operating mode Cool/Ice w/Glycol is selected, the Double Setpoint contact will be used to switch between the Cool and Ice mode, producing no change on the active setpoint

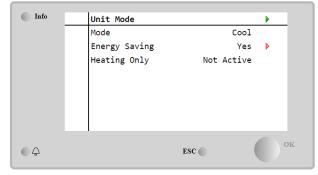
To modify the active setpoint through network connection, refer to Network control section 4.5.

The active setpoint can further modified using the Setpoint Reset function as explained in the section 4.10.2.

4.3 Unit Mode

The Unit Mode is used to define if the chiller is working to produce chilled or heated water. Current mode is reported in the main page to the item Unit Mode.





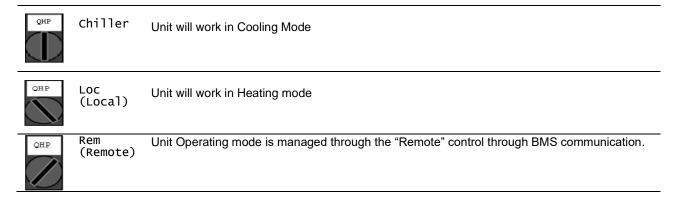
Depending on the unit type, different operating modes can be selected entering, with maintenance password, in the **Unit Mode** menu. In the table below are listed and explained all modes.

Parameter	Range	Description		
Mode	Cool	Set if chilled water temperature up to 4°C is required. No glycol is generally	A/C	
		needed in the water circuit unless ambient temperature may reach low		
	Cool	values.	. (0	
	Cool w/Glycol	Set if chilled water temperature below 4°C is required. This operation	A/C	
		requires proper glycol/water mixture in the evaporator water circuit.		
	Cool/Ice w/Glycol	Set in case a dual cool/ice mode is required. The switch between the two	A/C	
	W/ GTyCOT	modes is performed using the contact physical Double Setpoint. Double Setpoint opened: the chiller will work in cooling mode with the Cool		
		LWT being as the Active Setpoint.		
		Double Setpoint closed: The chiller will work in Ice mode with the Ice LWT		
		as the Active Setpoint.		
	Ice	Set if Ice storage is required. The application requires the compressors to	A/C	
	w/Glycol	operate at full load until the ice bank is completed, and then to stop for at		
		least 12 hours. In this mode the compressor(s) will not operate at part load		
		but will work only in on/off mode.		
		e following modes allow to switch the unit between heat mode and one o	f the	
	pre	vious cool mode (Cool, Cool w/Glycol, Ice)		
	Heat/Cool	Set in case a dual cool/heat mode is required. This setting implies an	Heat Pump	
		operation with double functioning which is activated through the Cool/Heat	Only	
		switch on the electric box.		
		Switch COOL: The chiller will work in cooling mode with the Cool LWT Set to interest the Astrice Set to interest.		
		as the Active Setpoint.Switch HEAT: The chiller will work in heat pump mode with the Heat		
		LWT as the Active Setpoint.		
	Heat/Cool	Set in case a dual cool/heat mode is required. This setting implies an	A/C	
	w/Glycol	operation with double functioning which is activated through the Cool/Heat	7.00	
		switch on the electric box.		
		Switch COOL: The chiller will work in cooling mode with the Cool LWT		
		as the Active Setpoint.		
		Switch HEAT: The chiller will work in heat pump mode with the Heat		
	11.5.4 /7.5.5	LWT as the Active Setpoint.		
	Heat/Ice w/Glycol	Set in case a dual Ice/Heat mode is required. This setting implies an	A/C	
	W/ GTyCOT	operation with double functioning which is activated through the Cool/Heat		
		switch on the electric box. • Switch ICE: The chiller will work in cooling mode with the Ice LWT as		
		the Active Setpoint.		
		Switch HEAT: The chiller will work in heat pump mode with the Heat		
		LWT as the Active Setpoint.		
	Test	Enables the Manual Control of the unit. The manual test feature helps in	A/C	
		debugging and checking the operational status of actuators. This feature is		
		accessible only with the maintenance password in the main menu. To		
		activate the test feature is required to disable the Unit from the Q0 switch		
Enorgy	No You	and change the available mode to Test.		
Energy Saving	No, Yes	Disable/Enable of the energy saving function		
Heating Only	Not Active,	Indicates if the unit can work ONLY in heating mode or not	Heat Pump	
Onry	Active,		only	
L				

Like the On/Off and setpoint control, also the unit mode can be modified from network.

4.3.1 Heat/Cool Switch (Heat Pump Only)

Starting from factory setup, Heat mode switch can be managed by the user using the selector \mathbf{QHP} , placed in the electrical panel, which can switch between three positions: $\mathbf{0} - \mathbf{1}$.



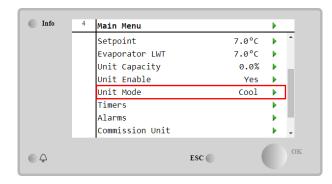
In order to enable the Heat mode, the Unit mode must be set in "Heat/Cool" mode, and the QHP switch must be set in Loc position.

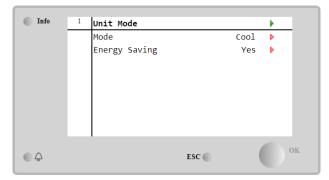
4.3.2 Energy Saving mode

Some unit types provide the possibility to enable an energy saving function, that reduces the power consumption deactivating the compressors crankcase heater, when the chiller is Disabled.

This mode implies that the time needed to start the compressors, after an Off period, could be delayed until a maximum of 90 minutes.

For time critical application, the energy saving function can be disabled by the user to ensure the compressor start within 1 minute from unit On command.





4.4 Unit Status

Unit controller provides in the main page some information about chiller status. All chiller states are listed and explained below:

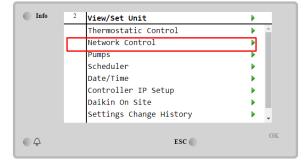
Parameter	Overall status	Specific status	Description
Unit	Auto:		Unit is in Auto control. The pump is running and at least one
Status			compressor is running.
		Wait For Load	Unit is in standby because the thermostatic control satisfies the active setpoint.
		Water Recirc	Water pump is running in order to equalize the water temperature in the evaporator.
		Wait For Flow	Unit pump is running but the flow signal still indicates a lack of flow through the evaporator.
		Max Pulldown	Unit thermostatic control is limiting the unit capacity as the water temperature is dropping too quickly.
		Capacity Limit	Demand limit has been hit. Unit capacity will not further increase.
		Current Limit	Maximum current has been hit. Unit capacity will not further increase.
		Silent Mode	Unit is running and Silent Mode is enabled
	off:	Master Disable	Unit is disabled by the Master Slave function
		Ice Mode Timer	This status can be shown only if the unit can work in Ice Mode. The unit is off because the Ice setpoint has been satisfied. Unit will remain
			off until the Ice Timer has expired.

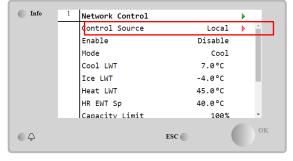
	OAT Lockout	The unit cannot run because the Oustide Air Temperature is below
		the limit foreseen for the condenser temperature control system
		installed in this Unit. If the Unit has to run anyway, check with your
		local maintenance how to proceed.
	Circuits	No circuit is available to run. All circuits can be disabled by their
	Disabled	individual enable switch or can be disabled by a component safety
		condition active or can be disabled by keypad or can be all in alarms.
		Check the individual circuit status for further details.
	Unit Alarm	A unit alarm is active. Check the alarm list to see what is the active
		alarm inhibiting the unit to start and check if the alarm can be cleared.
	Voyand Disable	Refer to section 5. before proceeding.
	Keypad Disable	The Unit has been disabled by keypad. Check with your local
	Network	maintenance if it can be enabled.
	Disabled	Unit is disabled by Network.
	Unit Switch	The Q0 selector is set to 0 or the or the Remote On/Off contact is
		opened.
	Test	Unit mode set to Test. This mode is activated to check operability of
		onboard actuators and sensors. Check with the local maintenance if
		the Mode can be reverted to the one compatible with unit application
		(View/Set Unit – Set-Up – Available Modes).
	Scheduler Disable	Unit is disabled by Scheduler programming
Pumpdown		Unit is performing the pumpdown procedure and d it will stop within
		few minutes

4.5 Network Control

When the unit controller is equipped with one or more communication modules the **Network Control** feature can be enabled, which gives the possibility to control the unit via serial protocol (Modbus, BACNet or LON). To allow unit's control from network, follow below instructions:

- Close the physical contact "Local/Network Switch". Refer to unit electrical wiring diagram, Field Wiring Connection page, to find the references about this contact.
- Go to Main Page → View/Set Unit → Network Control Set Controls Source = Network





Network Control menu returns all main values received from serial protocol.

Parameter	Range	Description
Control Source	Local	Network control disabled
	Network	Network control enabled
Enable	Enable/Disable	On/Off command from network
Mode	-	Operating mode from network
Cool LWT	-	Cooling water temperature setpoint from network
Ice LWT	1	Ice water temperature setpoint from network
Heat LWT	-	Heating water temperature setpoint from network
HR EWT Sp	1	Heat recovery water temperature setpoint from network
Capacity Limit	-	Capacity limitation from network
HR Enable	Enable/Disable	On/Off command from network
Freecooling	-	On/Off command from network
Compressors	-	Compressors enable from network

Refer to communication protocol documentation for specific registers addresses and the related read/write access level.

4.6 Thermostatic Control

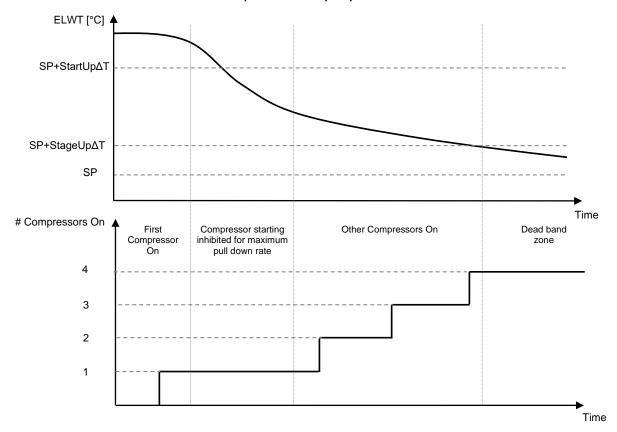
Thermostatic control settings allow to set up the response to temperature variations. Default settings are valid for most application, however plant specific conditions may require adjustments in order to have a smooth control or a quicker response of the unit.

The control will start the first compressor if the controlled temperature is higher (Cool Mode) or lower (Heat Mode) than the active setpoint of at least a Start Up DT value, whereas other compressors are started, step by step, if the controlled temperature is higher (Cool Mode) or lower (Heat Mode) than the active setpoint (AS) of at least a Stage Up DT (SU) value. Compressors stop if performed following same procedure looking to the parameters Stage Down DT and Shut Down DT.

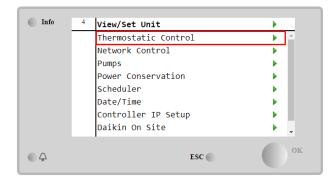
	Cool Mode	Heat Mode
First compressor start	Controlled Temperature > Setpoint + Start Up DT	Controlled Temperature < Setpoint - Start Up DT
Other compressors start	Controlled Temperature > Setpoint + Stage Up DT	Controlled Temperature < Setpoint - Stage Up DT
Last compressor stop	Controlled Temperature < Setpoint - Shut Dn DT	Controlled Temperature > Setpoint - Shut Dn DT
Other compressors stop	Controlled Temperature < Setpoint - Stage Dn DT	Controlled Temperature > Setpoint - Stage Dn DT

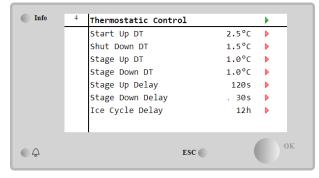
A qualitative example of compressors start-up sequence in cool mode operation is shown in the graph below.

Compressors start-up sequence - Cool mode



Thermostatic control settings are accessible from ${\tt Main \ Page} {\to} {\tt Thermostatic \ Control}$





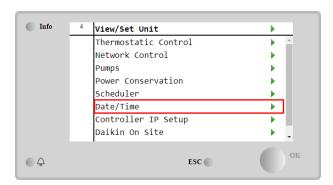
Parameter	Range	Description
Start Up DT	0.5-8°C	Delta temperature respect the active setpoint to start the unit
		(startup of first compressor)
Shut Down DT	0.5-3°C	Delta temperature respect the active setpoint to stop the unit
		(shutdown of latest compressor)
Stage Up DT	0.5-2.5°C	Delta temperature respect the active setpoint to start a compressor
Stage Down DT	0.5-1.5°C	Delta temperature respect the active setpoint to stop a compressor
Stage Up Delay	120-480s	Minimum time between the compressors' startup
Stage Down Delay	10-60s	Minimum time between the compressors' shutdown
Ice Cycle Delay	1-23h	Unit standby period during Ice mode operation

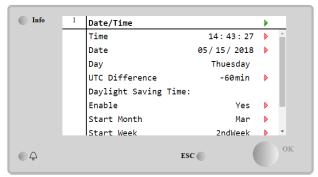
4.7 Date/Time

The unit controller is able to take stored the actual date and time, that are used for:

- 1. Scheduler
- 2. Cycling of standby chiller with Master Slave configuration
- 3. Alarms Log

Date and time can be modified going in View/Set Unit → Date/Time





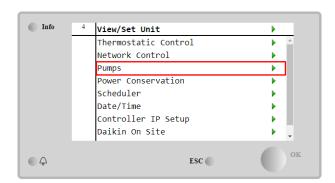
Parameter	Range	Description
Time		Actual date. Press to modify. Format is hh:mm:ss
Date		Actual time. Press to modify. Format is mm/dd/yy
Day		Returns the day of the week.
UTC Difference		Coordinated universal time.
Daylight Saving Time:		
Enable	No, Yes	It is used to enable/disable the automatic switch of the Daylight Saving Time
Start Month	NA, Jan…Dec	DayLight Saving time start month
Start Week	1st…5th week	DayLight Saving time start week
End Month	NA, Jan…Dec	DayLight Saving time end month
End Week	1st…5th week	DayLight Saving time end week

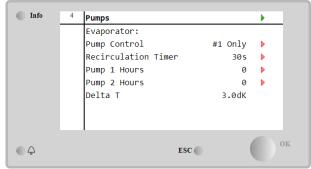


Remember to check periodically the controller battery in order to maintain updated date and time even when there is no electrical power. Refer to controller maintenance section.

4.8 Pumps

The UC can manage one or two water pumps. Number of pumps and their priority can be set from Main Page >View/Set Unit > Pumps.





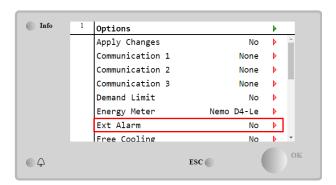
Parameter	Range	Description
Pump Control	#1 Only	Set to this in case of single pump or twin pump with only #1 operational (f.e. in case
		of maintenance on #2)
	#2 Only	Set to this in case of twin pump with only #2 operational (f.e. in case of maintenance on #1)
	Auto	Set for automatic pump start management. At each chiller start, the pump with the least number of hours will be
	#1 Primary	Set to this in case of twin pump with #1 running and #2 as a backup
	#2 Primary	Set to this in case of twin pump with #2 running and #1 as a backup
Recirculation Timer		Minimum time required within flow switch has to in order to allow unit startup
Pump 1 Hours		Pump 1 running hours
Pump 2 Hours		Pump 2 running hours

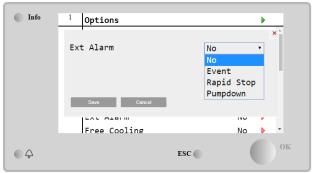
4.9 External Alarm

The External Alarm is a digital contact that can be used to communicate to the UC an abnormal condition, coming from an external device connected to the unit. This contact is located in the customer terminal box and depending on the configuration can causes a simple event in the alarm log or also the unit stop. The alarm logic associated to the contact is the following:

Contact state	Alarm State	Note
Opened	Alarm	The alarm is generated if the contact remains opened for at least 5 seconds
Closed	No Alarm	The alarm is reset just the contact is closed

The configuration is performed from the Commissioning à Configuration à Options menu





Parameter	Range	Description
Ext Alarm	Event	Event configuration generates an alarm in the controller but takes the unit running
	Rapid Stop	Rapid Stop configuration generates an alarm in the controller and performs a rapid stop of the unit
	Pumpdown	Pumpdown configuration generates an alarm in the controller and performs a pumpdown procedure to stop the unit.



At the end of the configuration of the External Alarm, execute an Apply Changes in order to make the configurations made effective.

4.10 Power Conservation

In this chapters will be explained the functions used to reduce the unit power consumption:

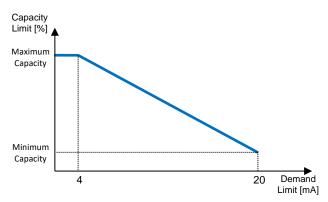
- 1. Demand Limit
- 2. Setpoint Reset

4.10.1 Demand Limit

The "Demand limit" function allows the unit to be limited to a specified maximum load. Capacity limit level is regulated using an external 4-20 mA signal with a linear relationship shown in the picture below. A signal of 4 mA indicates the maximum capacity available whereas a signal of 20 mA indicates the minimum capacity available. In order to enable this option, go to Main Menu \rightarrow Commission Unit \rightarrow Configuration \rightarrow Options and set the Demand Limit parameter to Yes.



At the end of the Demand Limit configuration, execute an Apply Changes in order to make the configurations made effective.



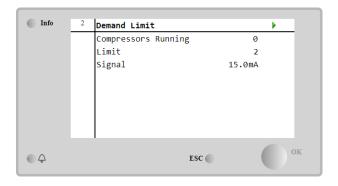
Graph 1 Demand Limit[mA] vs Capacity Limit[%]

It is worth pointing out that it is not possible to shut down the unit using the demand limit function, but only to unload it to its minimum capacity.

Note that this function does a real capacity limitation only if the unit is equipped with Screw compressors. In case of Scroll compressors, the demand limit operates a discretization of the overall unit capacity according to the actual number of compressors, and, depending on the external signal value, it enables only a subset of the total number of compressors, as shown in table below:

Number of Compressor	Demand Limit Signal [mA]	Maximum number of compressors On
	4 < < 8	4
4	8 < < 12	3
4	12 < < 16	2
	16 < < 20	1
	4 < < 7.2	5
	7.2 < < 10.4	4
5	10.4 < < 13.6	3
	13.6 < < 16.8	2
	16.8 < < 20.0	1
	4 < < 6.7	6
	6.7 < < 9.3	5
6	9.3 < < 12	4
U	12 < < 14.7	3
	14.7 < < 17.3	2
	17.3 < < 20	1
	4 < < 6.29	7
	6.29 < < 8.58	6
	8.58 < < 10.87	5
7	10.87 < < 13.16	4
	13.16 < < 15.45	3
	15.45 < < 17.74	2
	17.73 < < 20	1
	4 < < 6	8
	6 < < 8	7
	8 < < 10	6
8	10 < < 12	5
l ~	12 < < 14	4
	14 < < 16	3
	16 < < 18	2
	18 < < 20	1

All info about this function is reported in the Main Menu → View/Set Unit → Power Conservation → Demand Limit

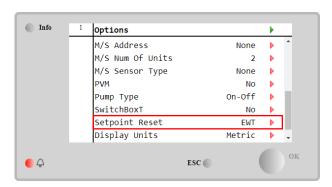


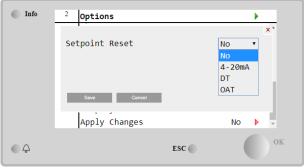
4.10.2 Setpoint Reset

The "Setpoint Reset" function is able to override the chilled water temperature active setpoint when certain circumstances occur. The aim of this function is to reduce the unit energy consumption whilst maintaining the same comfort level. To this purpose, three different control strategies are available:

- Setpoint Reset by Outside Air Temperature (OAT)
- Setpoint Reset by an external signal (4-20mA)
- Setpoint Reset by Evaporator ΔT (EWT)

In order to set the desired setpoint-reset strategy, go to Main Menu \rightarrow Commission Unit \rightarrow Configuration \rightarrow Options and modify the Setpoint Reset parameter, according to the following table:







At the end of the Setpoint Reset configuration, execute an Apply Changes in order to make the configurations made effective.

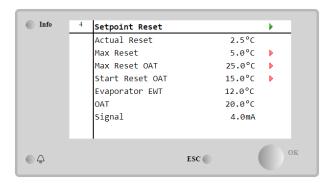
l	Parameter	Range	Description	
ĺ	LWT Reset	No	Setpoint reset not enabled	
		4-20mA	Setpoint reset enabled by an external signal between 4 and 20mA	
		DT	Setpoint reset enabled by Evaporator Water Temperature	
		OAT	Setpoint reset enabled by Outside Air Temperature	
		OAT	Setpoint reset enabled by Outside Air Temperature	

Each strategy needs to be configured (although a default configuration is available) and its parameters can be set navigating to Main Menu \rightarrow View/Set Unit \rightarrow Power Conservation \rightarrow Setpoint Reset.

Note that the parameters corresponding to a specific strategy will be available only once the Setpoint Reset has been set to a specific value and the UC has been restarted.

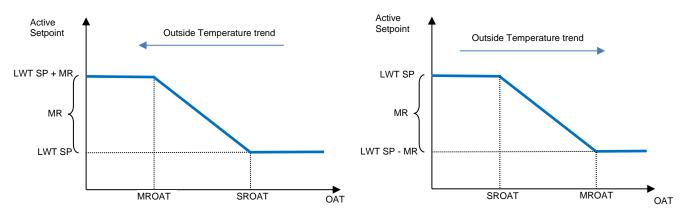
4.10.2.1 Setpoint Reset by OAT (A/C units only)

When the **OAT** is selected as Setpoint Reset option, the LWT active setpoint(AS) is calculated applying a correction to the basic setpoint that depends on the ambient temperature (OAT) and on the current Unit Mode (Heating mode or Cooling mode). Several parameters can be configured, and they are accessible from the Setpoint Reset menu, as shown below:



Parameter	Default	Range	Description
Actual Reset			Actual Reset shows which is the correction that will applied to the base setpoint
Max Reset (MR)	5.0°C	0.0°C÷10.0° C	Max Reset setpoint. It represents the maximum temperature variation that the selection of the OAT option can cause on the LWT.
Max Reset OAT (MROAT)	15.5°C	10.0°C÷29.4° C	It represents the "threshold temperature" that correspond to the maximum setpoint variation.
Start Reset OAT(SROAT)	23.8°C	10.0°C÷29.4° C	It represents the "threshold temperature" of the OAT to activate the LWT setpoint reset, i.e. the LWT setpoint is overwritten only if the OAT reaches/overpasses the SROAT.
Delta T			Is the actual evaporator delta temperature. Entering – Leaving water temperature
OAT			Actual outside ambient temperature
Signal			Actual input current read on the terminals Setpoint Reset

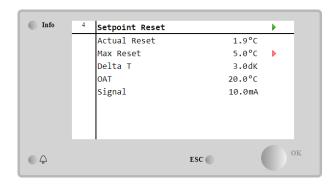
Provided the unit is set in Cooling mode (Heating mode), the more the ambient temperature drops below (goes beyond) the SROAT, the more the LWT active setpoint (AS) is increased(decreased), until the OAT reaches the MROAT limit. When the OAT overpasses the MROAT, the active setpoint does not increase(decrease) anymore, and it remains stable to its maximum(minimum) value, i.e. AS = LWT + MR(-MR).



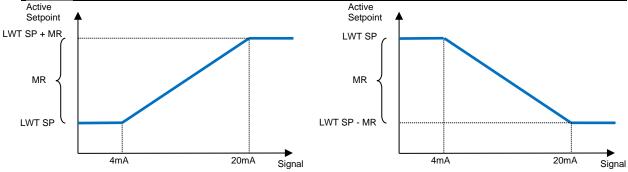
Graph 2 Outside Ambient Temperature vs Active Setpoint - Cooling mode(left)/ Heating mode(right)

4.10.2.2 Setpoint Reset by External 4-20Ma signal

When the **4-20mA** is selected as Setpoint Reset option, the LWT active setpoint(AS) is calculated applying a correction based on an external 4-20mA signal: 4 mA corresponds to 0°C correction, i.e. AS = LWT setpoint, whereas 20 mA corresponds to a correction of the Max Reset (MR) quantity, i.e. AS = LWT setpoint + MR(-MR) as shown in the following table:



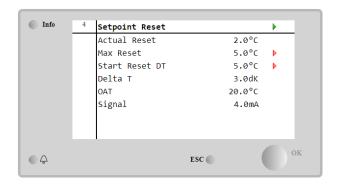
Parameter	Default	Range	Description
Actual Reset			Actual Reset shows which is the correction that will applied to the base setpoint
Max Reset (MR)	5.0°C	0.0°C ÷ 10.0°C	Max Reset setpoint. It represents the maximum temperature variation that the selection of the 4-20mA option can cause on the LWT.
Delta T			Is the actual evaporator delta temperature. Entering – Leaving water temperature
OAT			Actual outside ambient temperature
Signal			Actual input current read on the terminals Setpoint Reset

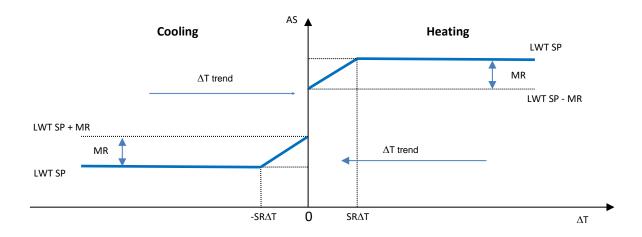


Graph 3 External signal 4-20mA vs Active Setpoint - Cooling mode(left)/ Heating mode(right)

4.10.2.3 Setpoint Reset by DT

When the **DT** is selected as Setpoint Reset option, the LWT active setpoint(AS) is calculated applying a correction based on the temperature difference ΔT between the leaving water temperature(LWT) and the evaporator entering(returning) water temperature (EWT). When the $|\Delta T|$ becomes smaller than the Start Reset ΔT setpoint(SR ΔT), the LWT active setpoint is proportionally increased (if Cooling mode set) or decreased (if Heating mode is set) of a maximum value equal to the Max Reset(MR) parameter.





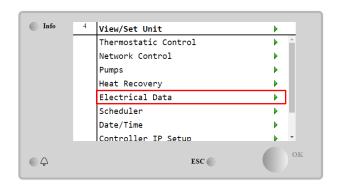
Graph 4 Evap ∆T vs Active Setpoint - Cooling mode(left)/ Heating mode(right)

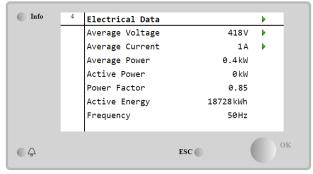
Parameter	Default	Range	Description
Max Reset (MR)	5.0°C	0.0°C ÷ 10.0°C	Max Reset setpoint. It represents the maximum temperature variation that the selection of the EWT option can cause on the LWT.
Max Reset (MR)	5.0°C	0.0°C ÷ 10.0°C	Max Reset setpoint. It represents the maximum temperature variation that the selection of the DT option can cause on the LWT.
Start Reset DT (SR∆T)	5.0°C	0.0°C ÷ 10.0°C	It represents the "threshold temperature" of the DT to activate the LWT setpoint reset, i.e. the LWT setpoint is overwritten only if the DT reaches/overpasses the SR Δ T.
Delta T			Is the actual evaporator delta temperature. Entering – Leaving water temperature
OAT			Actual outside ambient temperature
Signal			Actual input current read on the terminals Setpoint Reset

4.11 Electrical Data

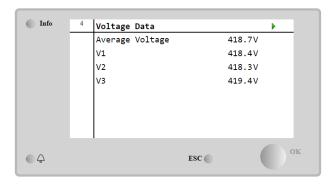
Unit controller returns main electrical values read by the energy meter Nemo D4-L or Nemo D4-Le or NanoH. All data are collected in the menu Electrical Data.

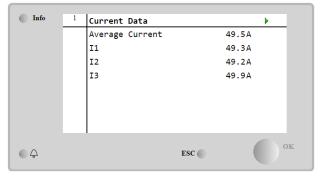
Main Page → View/Set Unit → Electrical Data





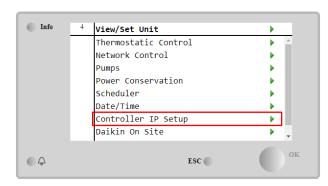
Parameter	Description
Average Voltage	Returns the average of the three chained voltages and links to the Voltage Data page
Average Current	Returns the current average and links to the Current Data page
Average Power	Returns the average power
Active Power	Returns the active power
Power Factor	Returns the power factor
Active Energy	Returns the active energy
Frequency	Returns the active frequency

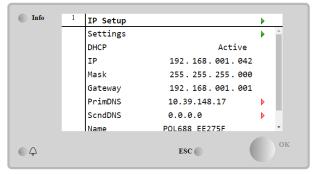




4.12 Controller IP Setup

The Controller IP Setup page is located at the path Main Menu > View/Set Unit > Controller IP Setup.



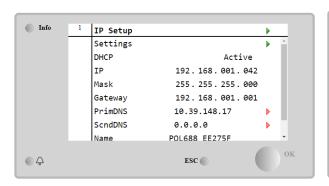


All of the information about current MT4 IP Network settings is reported in this page, as shown in the following table:

Parameter	Range	Description	
DHCP	Active	The DHCP option is enabled.	
	Passive	The DHCP option is disabled.	
IP	xxx.xxx.xxx.xxx	The current IP address	
Mask		The current Subnet Mask address.	
Gateway	xxx.xxx.xxx.xxx	The current Gateway address.	
PrimDNS	xxx.xxx.xxx	The current Primary DNS address.	
ScndDNS	xxx.xxx.xxx.xxx	The current Secondary DNS address.	
Device	POLXXX_XXXXX	The Host Name of the MT4 controller.	
MAC	xx-xx-xx-xx-xx-	The MAC address of the MT4 controller.	

In order to modify the MT4 IP Network configuration, do the following operations:

- access the **Settings** menu
- set the DHCP option to Passive
- modify the IP, Mask, Gateway, PrimDNS and ScndDNS addresses, if needed, taking care of the current network settings
- set Apply changes parameter to Yes to save the configuration and restart the MT4 controller.





The default internet configuration is:

Parameter	Default Value
IP	192.168.1.42
Mask	255.255.255.0
Gateway	192.168.1.1
PrimDNS	0.0.0.0
ScndDNS	0.0.0.0

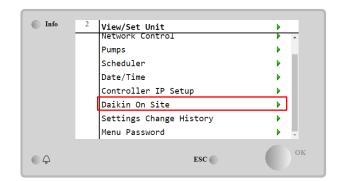
Note that if the DHCP is set to On and the MT4 internet configurations shows the following parameter values

Parameter	Value
IP	169.254.252.246
Mask	255.255.0.0
Gateway	0.0.0.0
PrimDNS	0.0.0.0
ScndDNS	0.0.0.0

then an internet connection problem has occurred (probably due to a physical problem, like the Ethernet cable breaking).

4.13 Daikin On Site

The Daikin on Site(DoS) page can be accessed navigating through Main Menu \rightarrow View/Set Unit \rightarrow Daikin On Site.





In order to use the DoS utility, the customer has to communicate the **Serial Number** to Daikin company and subscribe to the DoS service. Then, from this page, it is possible to:

- Start/Stop the DoS connectivity
- Check the connection status to DoS service
- Enable/Disable the remote update option

according to the parameters shown into the table below.

Parameter	Range	Description	
Comm Start	Disabled	Stop the connection to DoS	
	Enabled	Start the connection to DoS	
Comm State	te - Connection to DoS is off		
		Connection to DoS cannot be established	
		Connection to DoS is established and working	
Wait The Remote update is not allowed even the request is started from		The Remote update is not allowed even the request is started from DOS	
Remote Update	Yes	Enable the Remote update option	
No Disable the Remote update option		Disable the Remote update option	

Among all the services provided by DoS, the **Remote Update** option allows to remotely update the software currently running on the PLC controller, avoiding an in-situ intervention of maintenance personnel. To this purpose, just set the Remote Update parameter to **Yes**. Otherwise, keep the parameter set to **Wait** or **Disable**.



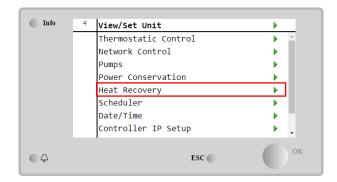
For a successful remote software update, local service support is required, and a strong internet connection must be guaranteed.

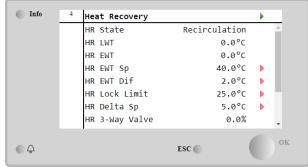
In the unlikely event of PLC replacement, the DoS connectivity can be switched from the old PLC to the new one just communicating the current **Activation Key** to Daikin company.

4.14 Heat Recovery

The unit controller can handle a total or partial heat recovery option.

Some settings need to be properly set in order to match the specific plant requirements, going in Main PageàView/Set UnitàHeat Recovery.





Parameter	Range	Description
	off	Heat recovery is disabled
	Recirculation	Heat recovery pump is running, but chiller fan is not regulating the heat recovery water
		temperature
	Regulation	Heat recovery pump is running and chiller fans are regulating the heat recovery water
		temperature
HR LWT		Heat recovery leaving water temperature
HR EWT		Heat recovery entering water temperature
HR EWT Sp		Heat recovery entering water temperature setpoint value
HR EWT Dif		Heat recovery
HR Lock		
Limit_		
HR Delta Sp		
HR 3-Way		Heat recovery 3-way valve opening percentage
Valve		
HR Pumps		Heat recovery pump state
HR Pump		Heat recovery pump running hours
Hours		
HR C1 Enable		Heat recovery enable on circuit 1
HR C2 Enable		Heat recovery enable on circuit 2

In case unit control source is "Network", to enable heat recovery functionality following conditions must be true:

- Enable the "HR C1 or C2 Enable" parameter in the Heat recovery page.
- Enable BMS register: Heat Recovery Enable Setpoint

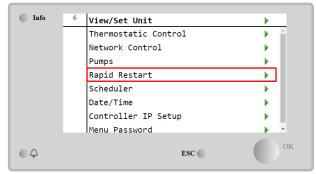
4.15 Rapid Restart

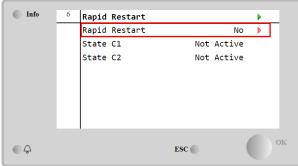
This chiller can activate a Rapid Restart (optional) sequence in reaction to a power failure. This option allows the unit to restore the load it had before the power failure in less time, reducing the standard cycle timer.

In order to Enable the Rapid Restart functionality, the customer must set to **Yes** the "Rapid Restart" parameter in the Rapid Restart page.

The feature is configured in the factory.

The 'Rapid Restart' page can be accessed navigating through Main Menu → View/Set Unit → Rapid Restart.





The "State C1/2" represents the actual state of the Rapid Restart procedure for each circuit.

Rapid restart is activated under the following conditions:

- The power failure exists for up to 180 seconds
- The unit and circuit switches are ON
- No unit or circuit alarms exist
- The unit has been running in the normal Run state
- The BMS Circuit Mode setpoint is set to Auto when the control source is Network
- The ELWT isn't lower than the "ELWT Setpoint + StgUpDT"
- The ELWT is greater than the "ELWT Setpoint + NomEvapDT*Par_RpdRst", where Par_RpdRst is a parameter that can be modified

If the power failure is more than 180 seconds, the unit will start based on the standard cycle timer without Rapid Restart. After the power restart, the timers that are used during the Rapid Restart procedure are:

Parameter	Timer	
Pump On		14s
1st Compr On	30s	
Full Load Compr)	(6	180s

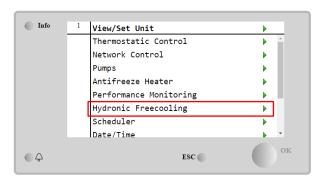
4.16 FreeCooling Hydronic (Cooling Only)

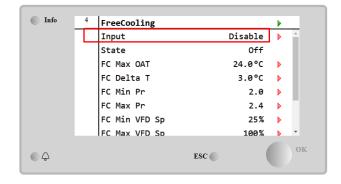
Freecooling is started when the outside air temperature is lower than the entering water temperature by a predetermined freecooling delta T. Full freecooling will only be possible below a design temperature however logic will try to get the most out of the air temperature to optimize the overall performance of the chiller.

When freecooling is started, the freecooling valve is opened to let water pass through the freecooling coils and get cooled before entering the evaporator heat exchanger and go to the plant as leaving water temperature. Fans are started and then controlled to maintain the leaving water temperature to the active setpoint.

If the outside air temperature is not low enough to permit full freecooling and satisfy the plant load, the unit may start the mixed mode. In fact, if, with the fan at full speed, the leaving water temperature does not reach the active setpoint and remains above the Stage Up Temperature with a low slope, after a predetermined time a circuit can be started in mechanical mode. In this case, the fan speed will be adapted to control the minimum pressure ratio needed to guarantee the correct lubrication of compressors.

The FreeCooling page can be accessed navigating through $Main Menu \rightarrow View/Set Unit \rightarrow Hydronic Freecooling.$





Parameter	Range	Description	
Input	Disable	The Option is not enabled with all the inputs necessary	
	Enable	The Option is correctly enabled	
Remote Input	Disable	The Option is not enabled with all the inputs necessary via BMS	
	Enable	The Option is correctly enabled via BMS	
State	off	Unit's State in Off	
	Free Cooling	Unit State in Free Cooling mode, both Circuits run in Freecooling	
Mixed		Unit State in Mixed mode, one Circuit run in Freecooling and the second run in Mechanical mode	
	Mechanical	Unit State in Mechanical mode, both Circuits run in Mechanical	
FC Max Oat	10-30 °C	Maximum value for air temperature to enable the freecooling. Above this value the freecooling mode cannot be used.	
FC Delta T	0-10 °C	Difference between entering water temperature and air temperature to enable the freecooling operations.	
FC Min Pr	1.4-3	To adjust minimum pressure ratio for fans control.	
FC Max Pr	1.4-3	To adjust maximum pressure ratio for fans control.	
FC Min VFD Sp	5-50 %	To adjust minimum fan speed in freecooling mode.	
FC Max VFD Sp	70-100 %	To adjust maximum fan speed in freecooling mode.	

In order to enable the Freecooling functionality, the customer must set to **Enable** the "Input" parameter in the Freecooling page.

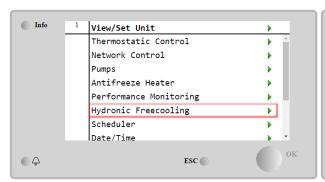
In case unit control source is "Network", to enable freecooling funcitonalities following conditions must be true:

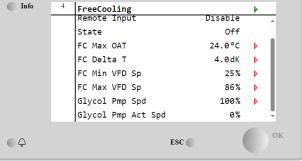
- 1) Enable the "Input" parameter in the Freecooling page.
- 2) Enable BMS register: Freecooling Enable Setpoint

4.16.1 Glycol Free Freecoling

The Glycol Free option in Freecoling condition is characterized with the presence of an intermediate water/water heat exchanger connected to a water loop with glycol. The main water loop will be glycol free to simplify the waste water management. This kind of chillers require an additional pump to circulate the glycol in the freecooling closed loop which is linked to the main loop through an intermediate heat exchanger. This pump will be always active when freecooling is active, in case in of freezing in the closed loop or OAT Lockout.

So, in case of glycol free option, there are some additional datapoints respect the hydronic freecooling:

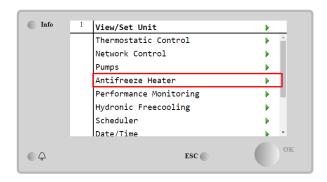


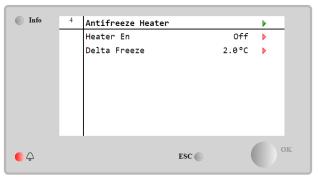


Parameter	Range	Description		
Glycol Pmp Spd	0-100 %	Select nominal glycol pump's speed		
Glycol Pmp Act Spd	0-100 %	Show the actual velocity of the glycol pump		
Glycol DT Ofs		Select the additional offset to the Fc Delta T to enable the freecooling operations (during the transition mechanical Fc to mixed Fc)		

4.17 Antifreeze Heater

The Antifreeze Heater page can be accessed navigating through ${\tt Main \ Menu \ } \rightarrow {\tt View/Set \ Unit \ } \rightarrow {\tt Antifreeze \ Heater}$

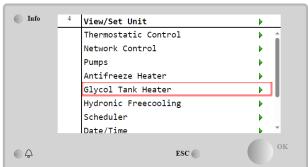


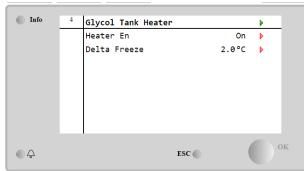


Parameter	Range	Description	
Heater En	off	The Option is not enabled.	
	On	The Option is correctly enabled	
Delta Freeze		Difference between entering or leaving water temperature and freezing setpoint to enable the antifreeze heater.	

In order Enable the Antifreeze Heater functionality, the customer must set to **On** the "Heater En" parameter in the Antifreeze Heater page.

4.18 Glycol Tank Heater





Parameter	Range	Description
Heater En	off	The Option is not enabled.
	On	The Option is correctly enabled
Delta Freeze		Difference between glycol entering or glycol leaving water temperature and glycol tank freezing setpoint to enable the glycol tank heater.

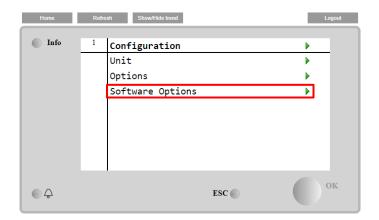
In order Enable the Glycol Tank Heater functionality, the customer must set to On the "Heater En" parameter in the Glycol Tank Heater page.

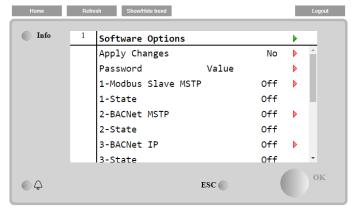
4.19 Software Options

For the EWYT model, the possibility to employ a set of software options has been added to the functionality of the chiller, in according with the new Microtech 4 installed on the Unit. The Software Options do not require any additional hardware and regard communication channels and the new energy functionalities.

During the commissioning the machine is delivered with the Option Set chosen by the customer; the Password inserted is permanent and depends on the Serial Machine Number and the Option Set selected. In order to check the current Option Set:

Main Menu \rightarrow Commission Unit \rightarrow Configuration \rightarrow Software Options.





Parameter	Description
Password	Writable by Interface/Web
Fassword	Interface
Option Name	Option Name
Option Status	Option is activated.
Operon status	Option is not activated

The Current Password inserted activates the selected options.

4.19.1 Changing the Password for buying new Software Options

The Option Set and the Password are updated in the Factory. If the customer wants to change its Option Set, he needs to contact the Daikin Personnel and asks for a new password.

As soon as the new password is communicated, the follow steps allow the customer to change the Option Set by himself:

- 1. Wait for the circuits are both OFF, then, from the Main Page, Main Menu→Unit Enable→Unit→Disable
- 2. Go to Main Menu→Commission Unit→Configuration→Software Options
- 3. Select the Options to Activate
- 4. Insert the Password
- 5. Wait for the States of the selected options going to On
- 6. Apply Changes→Yes (it will reboot the controller)

The Password is changeable only if the machine is working in safe conditions: both the circuits are in the State Off.

4.19.2 Inserting the Password in a Spare Controller

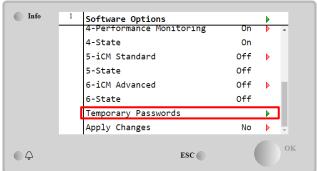
If the Controller is broken and/or it needs to be replaced for any reason, the customer needs to configure the Option Set with a new Password.

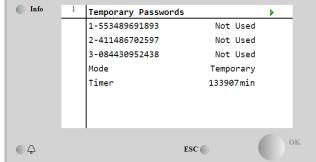
If this replacement is scheduled, the customer can ask to Daikin Personnel for a new Password and repeat the steps in chapter <u>4.18.1</u>.

If there is no enough time to ask for a Password to Daikin Personnel (ex. an expected failure of the controller), a set of Free Limited Password is provided, in order not to interrupt the machine's working.

These Passwords are free and visualized in:

Main Menu → Commission Unit → Configuration → Software Options → Temporary Passwords





Their Use is limited up to three months:

- 553489691893 3 Months Duration
- 411486702597 1 Month Duration
- 084430952438 1 Month Duration

It gives the customer the time enough to contact Daikin Service and insert a new unlimited password.

Parameter	Specific Status	Description
553489691893		Activate the Option Set for 3 Months.
411486702597		Activate the Option Set for 1 Month.
084430952438		Activate the Option Set for 1 Month.
Mode	Permanent	A permanent Password is inserted. Option set can be used for unlimited time.
Temporary		A temporary Password is inserted. Option set can be used depending on the password inserted.
Timer		Last duration of the Option Set activated. Enabled only if the mode is Temporary

The Password is changeable only if the machine is working in safe conditions: both the circuits are in the State Off.

4.19.3 Modbus MSTP Software Option

When the software option "Modbus MSTP" is activated and the controller is restarted, the communication protocol settings page can be accessed via the path:

Info

Info

Commission Unit

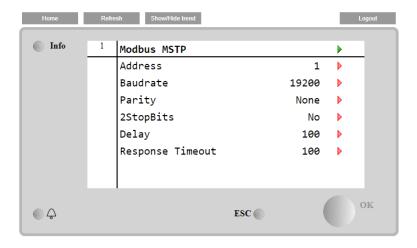
Configuration
Alarm Limits
Manual Control
Input/Output
Sensors Calibration
SW Modbus MSTP
Scheduled Maintenance

ESC

OK

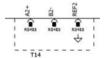
Main Menu→Commission Unit→SW Modbus MSTP

The values that can be set are the same as those found on the Modbus MSTP option page with the relative driver, and depend on the specific system where the unit is installed.



To establish the connection, the RS485 port to use is the one on the T14 terminal of the MT4 controller.





4.19.4 BACNET MSTP

When the software option "BACNet MSTP" is activated and the controller is restarted, the communication protocol settings page can be accessed via the path:

Info

Info

Commission Unit

Configuration
Alarm Limits
Manual Control
Input/Output
Sensors Calibration

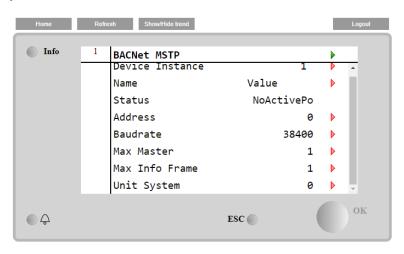
SW BACNet MSTP
Scheduled Maintenance

ESC

OK

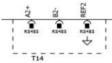
Main Menu→Commission Unit→SW BACNet MSTP

The values that can be set are the same as those found on the BACNet MSTP option page with the relative driver, and depend on the specific system where the unit is installed.



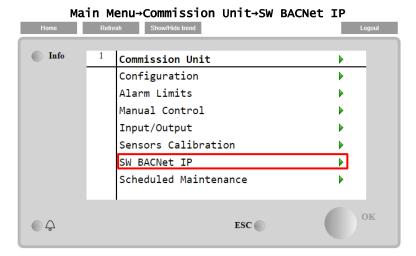


To establish the connection, the RS485 port to use is the one on the T14 terminal of the MT4 controller.

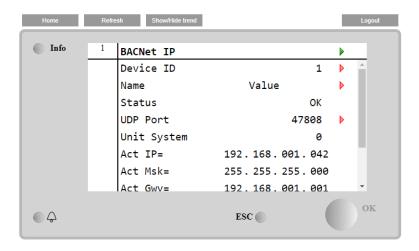


4.19.5 BACNET IP

When the software option "BACNet IP" is activated and the controller is restarted, the communication protocol settings page can be accessed via the path:



The values that can be set are the same as those found on the BACNet MSTP option page with the relative driver, and depend on the specific system where the unit is installed.



The port for LAN connection to be used for BACNet IP communication is the T-IP Ethernet port, the same one used for remote control of the controller on the PC.

4.19.6 Performance Monitoring

The Performance Monitoring is a software option not requiring any additional hardware. It can be activated in order to achieve an estimation of the instantaneous performances of the chiller in terms of:

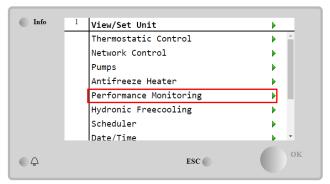
- Cooling Capacity or Heating Capacity
- Power Input
- EER-COP in Heat mode

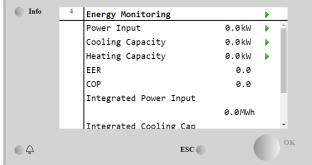
With freecooling functionality active (Hydronic or Glycol Free), it is possible to derive the values of:

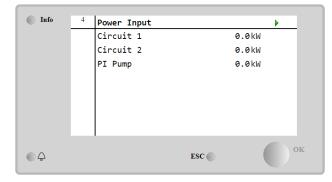
- Cooling Capacity in Full Freecooling
- EER in Full Free Cooling

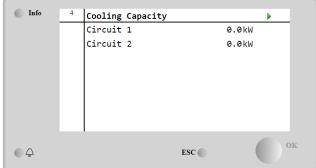
An integrated estimation of these quantities is provided. Go to the page:

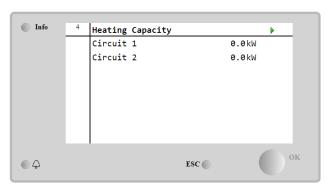
Main Menu \rightarrow View / Set Unit \rightarrow Performance Monitoring











5 ALARMS AND TROUBLESHOOTING

The UC protects the unit and the components from operating in abnormal conditions. Protections can be divided in preventions and alarms. Alarms can then be divided in pump-down and rapid stop alarms. Pump-down alarms are activated when the system or sub-system can perform a normal shutdown in spite of the abnormal running conditions. Rapid stop alarms are activated when the abnormal running conditions require an immediate stop of the whole system or sub-system to prevent potential damages.

The UC displays the active alarms in a dedicated page and keep an history of the last 50 entries divided between alarms and acknowledges occurred. Time and date for each alarm event and of each alarm acknowledge are stored.

The UC also stores alarm snapshot of each alarm occurred. Each item contains a snapshot of the running conditions right before the alarm has occurred. Different sets of snapshots are programmed corresponding to unit alarms and circuit alarms holding different information to help the failure diagnosis.

In the following sections it will also be indicated how each alarm can be cleared between local HMI, Network (by any of the high-level interfaces Modbus, Bacnet or Lon) or if the specific alarm will clear automatically.

5.1 Unit Alerts

All alarms reported in this section does not produce a unit stop, but only a visual information and an item in the alarm log.

5.1.1 BadLWTReset - Bad Leaving Water Temperature Reset Input

This alarm is generated when the Setpoint Reset option has been enabled and the input to the controller is out of the admitted range.

Symptom	Cause	Solution
Unit status is Run.	LWT reset input signal is out of range.	Check for values of input signal to
Bell icon is moving on controller's	For this warning out of range is	the unit controller. It has to be in the
display.	considered to be a signal less than	allowed mA range.
LWT Reset function cannot be used.	3mA or more than 21mA.	
String in the alarm list:		Check for electrical shielding of
BadLWTReset		wirings.
String in the alarm log:		Check for any wrong electrical
\pm BadLWTReset		wiring.
String in the alarm snapshot		
BadLWTReset		
Reset		
Local HMI		
Network		
Auto	\checkmark	

5.1.2 EnergyMeterComm - Energy Meter Communication Fail

This alarm is generated in case of communication problems with the energy meter.

Symptom	Cause	Solution
Bell icon is moving on controller's	Module has no power supply	Refer to the datasheet of the specific
display.		component to see if it is correctly
String in the alarm list:		powered.
EnergyMeterComm	Wrong cabling with the Unit Controller	Check if the polarity of the
String in the alarm log:		connections is respected.
± EnergyMtrComm	Modbus parameters not properly set	Referring to the installation drive of
String in the alarm snapshot		the specific component to see if the
EnergyMtrComm		modbus parameters are set
		correctly
	Module is broken	Check if the HMI is visible in the
		controller display and if the power
		supply is present
Reset		
Local HMI		
Network		
Auto	\checkmark	

5.1.3 EvapPump1Fault - Evaporator Pump #1 Failure

This alarm is generated if the pump is started but the flow switch is not able to close within the recirculate time. This can be a temporary condition or may be due to a broken flowswitch, the activation of circuit breakers, fuses or to a pump breakdown.

Symptom	Cause	Solution
Unit could be ON.	Pump #1 may not be operating.	Check for problem in electrical wiring
Bell icon is moving on controller's		of the pump #1.
display.		Check that electrical breaker of pump
Backup pump is used or stop of all		#1 is tripped.
circuits in case of pump #2 failure.		If fuses are used to protect the pump,
String in the alarm list:		check the integrity of fuses.
EvapPump1Fault		Check for problem in wiring
String in the alarm log:		connection between pump starter
± EvapPump1Fault		and unit controller.
String in the alarm snapshot EvapPump1Fau1t		Check the water pump filter and the
Evaprumpirauic		water circuit for obstructions.
	Flow Switch doesn't operate properly	Check flow switch connection and calibration.
Reset		- Cambration
Local HMI	☑	
Network		
Auto		

5.1.4 BadDemandLimit - Bad Demand Limit Input

This alarm is generated when the Demand Limit option has been enabled and the input to the controller is out of the admitted range.

Symptom	Cause	Solution
Unit status is Run.	Demand limit input out of range. For	Check for values of input signal to the
Bell icon is moving on controller's	this warning out of range is considered	unit controller. It has to be in the
display.	to be a signal less than 3mA or more	allowed mA range.
Demand Limit function cannot be	than 21mA.	
used.		Check for electrical shielding of
String in the alarm list:		wirings.
BadDemandLimit		Check for any wrong electrical wiring
String in the alarm log:		
±BadDemandLimit		
String in the alarm snapshot		
BadDemandLimit		
Reset		Notes
Local HMI		Automatically clears when the signal
Network		returns in the allowed range.
Auto		

5.1.5 EvapPump2Fault - Evaporator Pump #2 Failure

This alarm is generated if the pump is started but the flow switch is not able to close within the recirculate time. This can be a temporary condition or may be due to a broken flowswitch, the activation of circuit breakers, fuses or to a pump breakdown.

Symptom	Cause	Solution
Unit could be ON. Bell icon is moving on controller's display. Backup pump is used or stop of all circuits in case of pump #1 failure. String in the alarm list: EvapPump2Fault	Pump #2 may not be operating.	Check for problem in electrical wiring of the pump #2. Check that electrical breaker of pump #2 is tripped. If fuses are used to protect the pump, check the integrity of fuses. Check for problem in wiring
String in the alarm log: ± EvapPump2Fau1t String in the alarm snapshot EvapPump2Fau1t		connection between pump starter and unit controller. Check the water pump filter and the water circuit for obstructions.
	Flow Switch doesn't operate properly	Check flow switch connection and calibration.
Reset		
Local HMI Network Auto - Reset		

5.1.6 SwitchBoxTHi - Switch box temperature High

This alarm indicates that the temperature at the switch box exceeded a maximum limit which may cause damages to the switch box.

Symptom	Cause	Solution
Unit status is On	Cooling fan of the switch box doesn't	Check for proper operation of the
Bell icon is moving on controller's	operate properly.	cooling fan.
display.	Fan filter clogged causes reduction of	Remove any obstacle. Clean the fan
Bell icon is moving on controller's	air mass flow rate.	filter using soft brush and blower.
display.	all mass now rate.	liller using soft brush and blower.
String in the alarm list:	The OAT is greater than the switch	Check if the chiller works beyond the
SwitchBoxTHi	box sizing values.	design limits.
String in the alarm log:	-	-
± SwitchBoxTHi	Switch Box temperature sensor could	Check for proper operation of the
String in the alarm snapshot	not operate properly.	switch box temperature sensor, if
SwitchBoxTHi		available.
Reset		Notes
Local HMI		
Network		
Auto		

5.1.7 SwitchBoxTSen - Switch Box Temperature sensor fault

This alarm is generated any time that the input resistance is out of an acceptable range.

Symptom	Cause	Solution
Unit status is On	Sensor is broken.	Check for sensor integrity according
Bell icon is moving on controller's		table and allowed kOhm ($k\Omega$) range.
display.		Check for sensor phisycal integrity.
Bell icon is moving on controller's display.	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
String in the alarm list: SwitchBoxTempSen String in the alarm log:	Sensor is not properly connected (open).	Check for absence of water or humidity on electrical contacts.
± SwitchBoxTempSen		Check for correct plug-in of the
String in the alarm snapshot		electrical connectors.
SwitchBoxTempSen		Check for correct sensors wiring also
		according electrical scheme.
		Check for correct installation of the
		sensor in the switch box.
Reset		Notes
Local HMI	\square	
Network		
Auto		

5.1.8 External Event - External Event

This alarm indicates that a device, whose operation is linked with this machine, is reporting a problem on the dedicated input.

Symptom	Cause	Solution
Unit status is Run. Bell icon is moving on controller's display. String in the alarm list: External Event String in the alarm log: ±ExternalEvent String in the alarm snapshot ExternalEvent	There is an external event that has caused the opening, for at least 5 seconds, of the digital input on the controller board.	Check causes of the external event or alarm. Check electrical wiring from unit controller to the external equipment in case of any external events or alarms have been occurred.
Externalization		
Reset		
Local HMI		
Network		
Auto	\checkmark	

5.1.9 HeatRec EntWTempSen - Heat Recovery Entering Water Temperature sensor fault

This alarm is generated any time that the input resistance is out of an acceptable range.

Symptom	Cause	Solution
Heat Recovery is Off Bell icon is moving on controller's display.	Sensor is broken.	Check for sensor integrity according table and allowed kOhm ($k\Omega$) range. Check for sensor phisycal integrity.
String in the alarm list: HeatRec EntWTempSen String in the alarm log:	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
± HeatRec EntWTempSen String in the alarm snapshot	Sensor is not properly connected (open).	Check for absence of water or humidity on electrical contacts.
HeatRec EntWTempSen		Check for correct plug-in of the electrical connectors.
		Check for correct sensors wiring also according electrical scheme.
		Check for correct installation of the sensor on refrigerant circuit pipe.
Reset		
Local HMI Network Auto		

5.1.10 HeatRec LvgWTempSen - Heat Recovery Leaving Water Temperature sensor fault

This alarm is generated any time that the input resistance is out of an acceptable range.

Symptom	Cause	Solution
Heat Recovery is Off Bell icon is moving on controller's display.	Sensor is broken.	Check for sensor integrity according table and allowed kOhm ($k\Omega$) range. Check for sensor phisycal integrity.
String in the alarm list: HeatRec LvgWTempSen String in the alarm log:	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
± HeatRec LvgWTempSen String in the alarm snapshot	Sensor is not properly connected (open).	Check for absence of water or humidity on electrical contacts.
HeatRec LvgwTempSen		Check for correct plug-in of the electrical connectors.
		Check for correct sensors wiring also according electrical scheme.
		Check for correct installation of the sensor on refrigerant circuit pipe.
Reset		
Local HMI Network Auto	✓✓✓	

5.1.11 HeatRec FreezeAlm - Heat Recovery Water Freeze Protect alarm

This alarm is generated to indicate that the heat recovery water temperature (entering or leaving) has dropped below a safety limit. Control tries to protect the heat exchanger starting the pump and letting the water circulate.

Symptom	Cause	Solution
Unit status is Off.	Water flow too low.	Increase the water flow.
All circuits are stopped immediately. Bell icon is moving on controller's	Inlet temperature to the heat recovery is too low.	Increase the inlet water temperature.
display. String in the alarm list: HeatRec FreezeAlm String in the alarm log: ± HeatRec FreezeAlm	Sensors readings (entering or leaving) are not properly calibrated	Check the water temperatures with a proper instrument and adjust the offsets
String in the alarm snapshot HeatRec FreezeAlm	Wrong Freeze limit setpoint	The freeze limit has not been changed as a function of glycol percentage
Reset		
Local HMI Network Auto	☑ ☑	

5.1.12 Option1BoardCommFail - Optional board 1 communication fail

This alarm is generated in case of communication problems with the AC module.

Symptom	Cause	Solution
Unit status is Off. All circuits are stopped immediately.	Module has no power supply	Check the power supply from the connector on the side of the module.
Bell icon is moving on controller's		Check if LEDs are both green.
display. String in the alarm list:		Check if the connector on the side is tightly inserted in the module
Option1BoardCommFail String in the alarm log: ± Option1BoardCommFail String in the alarm snapshot Option1BoardCommFail	Led Off	Check if power supply is ok but LEDs are both off. In this case replace the module
	BUS or BSP Led are red	Check if module's address is correct referring to the wiring diagram.
		If BSP LED is solid red replace the
		module.
		BSP error.
Reset		
Local HMI		
Network		
Auto		

5.1.13 UnitOff DLTModuleCommFail - DLT Module Communication Error

This alarm is generated in case of communication problems with the AC module.

Symptom	Cause	Solution
Unit status is Off.	Module has no power supply	Check the power supply from the
All circuits are stopped immediately.		connector on the side of the module.
Bell icon is moving on controller's		Check if LEDs are both green.
display.		Check if the connector on the side is
String in the alarm list: UnitOff DLTModuleCommFail		tightly inserted in the module
	Led Off	Check if power supply is ok but LEDs
String in the alarm log:		are both off. In this case replace the
± UnitOff DLTModuleCommFail		module
String in the alarm snapshot UnitOff DLTModuleCommFail	BUS or BSP Led are red	Check if module's address is correct
OTTEOTT DETMOGRATECONNIFATT		referring to the wiring diagram.
		If BSP LED is solid red replace the
		module.
		BSP error.
Reset		
Local HMI	$\overline{\lor}$	
Network		
Auto		

5.1.14 EvapPDSen – Evaporator Pressure Drop sensor fault

This alarm indicates that the evaporator pressure drop transducer is not operating properly. This transducer is used only with Pump Control VPF.

Symptom	Cause	Solution
Pump speed is set with Backup value. Bell icon is moving on controller's display.	Sensor is broken.	Check for sensor integrity according table and allowed kOhm ($k\Omega$) range. Check for sensor phisycal integrity.
String in the alarm list: EvapPDSen String in the alarm log:	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
± EvapPDSen String in the alarm snapshot EvapPDSen	Sensor is not properly connected (open).	Check for absence of water or humidity on electrical contacts. Check for correct plug-in of the electrical connectors. Check for correct sensors wiring also according electrical scheme. Check for correct installation of the sensor on refrigerant circuit pipe.
Reset		Serisor of renigerant circuit pipe.
Local HMI Network Auto		

5.1.15 LoadPDSen - Load Pressure Drop sensor fault

This alarm indicates that the loa pressure drop transducer is not operating properly. This transducer is used only with Pump Control VPF.

Symptom	Cause	Solution
Pump speed is set with Backup value.	Sensor is broken.	Check for sensor integrity according
Bell icon is moving on controller's display.		table and allowed kOhm ($k\Omega$) range. Check for sensor phisycal integrity.
String in the alarm list:		. , , , ,
LoadPDSen	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
String in the alarm log: + LoadPDSen	Sensor is not properly connected	Check for absence of water or
String in the alarm snapshot	(open).	humidity on electrical contacts.
LoadPDSen		Check for correct plug-in of the
		electrical connectors.
		Check for correct sensors wiring also according electrical scheme.
		Check for correct installation of the
		sensor on refrigerant circuit pipe.
Reset		
Local HMI		
Network		
Auto	Ľ	

5.1.16 Password x Over Time

Symptom	Cause	Solution
Pass1TimeOver 1dayleft	Temporary Password Inserted is	Insert new password
Pass2TimeOver 1dayleft	going to expire. One day is left before	
Pass3TimeOver 1dayleft	Option set is unactived.	
Reset		Notes
Local HMI		
Network	$\overline{\square}$	
Auto		

5.1.17 Unit HRInvAl – Heat Recovery Water Temperature invertedThis alarm is generated if the HR EWT < HR LWT-1°C for a definable time when the circuit is run.

Symptom	Cause	Solution
Unit status is On	Transien causing abnormal operation	Increase the time delay that flagged
Bell icon is moving on controller's display.	of the evaporator.	the alarm.
Bell icon is moving on controller's	Entering and leaving water pipes are	Check if the water flows in the counter
display.	reversed.	flow respect to the refrigerant.
String in the alarm list: Unit HRInvAl	Water pump operates reverse.	Check if the chiller works beyond the
String in the alarm log:		design limits.
± Unit HRInvAl	Entering and Leaving water	Check cabling of the sensors on the
String in the alarm snapshot	temperature sensors are inverted	unit controller.
Unit HRInvAl		Check offset of the two sensors with
		the water pump running.
Reset		Notes
Local HMI	<u> </u>	
Network		
Auto		

5.1.18 Glycol leaving water temperature sensor fault

This alarm is generated any time that the input resistance is out of an acceptable range.

Symptom	Cause	Solution
Unit status is On	Sensor is broken.	Check for sensor integrity according to
Bell icon is moving on controller's		table and allowed kOhm (k Ω) range.
display.		Check correct sensors operation
Bell icon is moving on controller's display. String in the alarm list:	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
Unit GlycolLvgWTemp	Sensor is not properly connected	Check for absence of water or humidity
	(open).	on electrical contacts.

String in the alarm log: ± Unit GlycolLvgWTemp	Check for correct plug-in of the electrical connectors.
String in the alarm snapshot Unit GlycolLvgwTemp	Check for correct sensors wiring also according to electrical scheme.
Reset	Notes
Reset Local HMI	Notes Automatically clears when the
110001	110000

5.1.19 Glycol entering water temperature sensor fault

This alarm is generated any time that the input resistance is out of an acceptable range.

Symptom	Cause	Solution
Unit status is On	Sensor is broken.	Check for sensor integrity according to
Bell icon is moving on controller's		table and allowed kOhm (k Ω) range.
display.		Check correct sensors operation
Bell icon is moving on controller's display. String in the alarm list:	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
Unit GlycolEvpWTemp	Sensor is not properly connected	Check for absence of water or humidity on
String in the alarm log:	(open).	electrical contacts.
± Unit GlycolEvpWTemp String in the alarm snapshot		Check for correct plug-in of the electrical connectors.
Unit GlycolEvpWTemp		Check for correct sensors wiring also according to electrical scheme.
Reset		Notes
Local HMI		Automatically clears when the
Network		communication is re-established.
Auto	\square	

5.1.20 Glycol module communication fail

This alarm is generated in case of communication problems with the module related to the glycol free.

Symptom	Cause	Solution
Unit is on.	Module has no power supply	Check the power supply from the
Bell icon is moving on controller's		connector on the side of the module.
display.		Check if LEDs are both green.
String in the alarm list:		Check if the connector on the side is
GlycolModuleCommFail		tightly inserted in the module
String in the alarm log:	Led Off	Check if power supply is ok but LEDs are
± GlycolModuleCommFail String in the alarm snapshot		both off. In this case replace the module
GlycolModuleCommFail	BUS or BSP Led are red	Check if module's address is correct
dry communication		referring to the wiring diagram.
		If BSP LED is solid red replace the
		module.
		BSP error.
Reset		Notes
Local HMI		Automatically clears when the
Network		communication is re-established.
Auto	V	

5.1.21 Glycol pump communication failThis alarm is generated in case of Modbus communication problems with glycol pump.

Symptom	Cause	Solution
Bell icon is moving on controller's	RS485 network is not properly	Check the continuity of the RS485
display.	cabled.	network with the unit off. There should be
String in the alarm list:		continuity from the main controller to the
GlycolPmpCommFail		pump as indicated on the wiring diagram.
String in the alarm log:	Modbus communication is not	Check glycol pump address. All the
± Glycol PmpCommFail	running properly.	addresses must be different.
String in the alarm snapshot GlycolPmpCommFail	Glycol pump is not powered	Check if the glycol pump is correctly
атусот F преоппитатт		powered.
Reset		Notes
Local HMI	\square	
Network		
Auto		

5.1.22 Glycol pump alarm

This alarm is generated in case of generic hardware or operating problem with the glycol pump in the closed loop.

Symptom	Cause	Solution
Unit could be ON. Bell icon is moving on controller's display. String in the alarm list: GlycolPmpAlm String in the alarm log: ± GlycolPmpAlm String in the alarm snapshot GlycolPmpAlm	Glycol pump may not be operating.	Check for problem in electrical wiring of the glycol pump Check that electrical breaker of glycol pump is tripped. If fuses are used to protect the glycol pump, check the integrity of fuses. Check the glycol pump filter and the glycol water circuit for obstructions.
Reset		Notes
Local HMI Network Auto	✓✓✓	

5.1.23 Hydronic Freecooling temperature probe

This alarm is generated any time the input resistance is out of an acceptable range.

Symptom	Cause	Solution
Unit status is On.	Sensor is broken.	Check for sensor integrity according
Bell icon is moving on controller's		table and allowed kOhm (k Ω) range.
display.		Check for sensor phisycal integrity.
String in the alarm list: Unit HydrFcTmp String in the alarm log:	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
± Unit HydrFcTmp String in the alarm snapshot	Sensor is not properly connected (open).	Check for absence of water or humidity on electrical contacts.
Unit HydrFcTmp		Check for correct plug-in of the electrical connectors.
		Check for correct sensors wiring also according electrical scheme.
		Check for correct installation of the
		sensor on refrigerant circuit pipe.
Reset		
Local HMI		
Network		
Auto	\square	

5.2 Unit Pumpdown Alarms

All alarms reported in this section produce a unit stop performed following normal pumpdown procedure.

5.2.1 UnitOff EvpEntWTempSen - Evaporator Entering Water Temperature (EWT) sensor fault

This alarm is generated any time the input resistance is out of an acceptable range.

Symptom	Cause	Solution
Unit status is Off. All circuits are stopped with a normal shutdown procedure.	Sensor is broken.	Check for sensor integrity according table and allowed kOhm ($k\Omega$) range. Check for sensor phisycal integrity.
Bell icon is moving on controller's display. String in the alarm list:	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
UnitOff EvapEntWTempSen String in the alarm log:	Sensor is not properly connected (open).	Check for absence of water or humidity on electrical contacts.
± UnitOff EvapEntWTempSen String in the alarm snapshot		Check for correct plug-in of the electrical connectors.
UnitOff EvapEntWTempSen		Check for correct sensors wiring also according electrical scheme.
		Check for correct installation of the sensor on refrigerant circuit pipe.
Reset		
Local HMI		
Network Auto	☑☑	

5.2.2 UnitOffEvapLvgWTempSen - Evaporator Leaving Water Temperature (LWT) sensor fault

This alarm is generated any time that the input resistance is out of an acceptable range.

Symptom	Cause	Solution
Unit status is Off. All circuits are stopped with a normal shutdown procedure.	Sensor is broken.	Check for sensor integrity according table and allowed kOhm ($k\Omega$) range. Check for sensor phisycal integrity.
Bell icon is moving on controller's display. String in the alarm list:	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
UnitOff EvapLvgWTempSen String in the alarm log:	Sensor is not properly connected (open).	Check for absence of water or humidity on electrical contacts.
± UnitOffEvapLvgWTempSen String in the alarm snapshot		Check for correct plug-in of the electrical connectors.
UnitOffEvapLvgWTempSen		Check for correct sensors wiring also according electrical scheme.
		Check for correct installation of the sensor on refrigerant circuit pipe.
Reset		
Local HMI		
Network Auto	✓✓	

5.2.3 UnitOffAmbienTempSen - Outside Air Temperature sensor fault

This alarm is generated any time the input resistance is out of an acceptable range.

Symptom	Cause	Solution
Unit status is Off. All circuits are stopped with a normal shutdown precedure.	Sensor is broken.	Check for sensor integrity according table and allowed kOhm ($k\Omega$) range. Check for sensor phisycal integrity.
Bell icon is moving on controller's display.	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
String in the alarm list: UnitOffAmbientTempSen String in the alarm log:	Sensor is not properly connected (open).	Check for absence of water or humidity on electrical contacts.
± UnitOffAmbientTempSen String in the alarm snapshot		Check for correct plug-in of the electrical connectors.
UnitOffAmbientTempSen		Check for correct sensors wiring also according electrical scheme.
		Check for correct installation of the sensor on refrigerant circuit pipe.
Reset		
Local HMI		
Network		
Auto		

5.2.4 OAT:Lockout - Outside Air Temperature (OAT) Lockout (only in Cooling Mode)

This alarm prevents the unit to start if the outside air temperature is too low. Purpose is to prevent low pressure trips at startup. The limit depends on the fan regulation that is installed on the unit. By default this value is set to 10°C.

Symptom	Cause	Solution
Unit Status is OAT Lockout.	Outside ambient temperature is lower	Check the minimum outside ambient
All circuits are stopped with a normal shutdown procedure.	than value set into unit's controller.	temperature value set into the unit's controller.
Bell icon is moving on controller's display.		Check if this value is in accordance with chiller application, therefore
String in the alarm list:		check about the proper application and utilization of the chiller.
StartInhbtAmbTempLo String in the alarm log:	Improper operation of Outside Ambient Temperature sensor.	Check for proper operation of OAT sensor according information about
± StartInhbtAmbTempLo String in the alarm snapshot	·	kOhm (k Ω) range related to
StartInhbtAmbTempLo		temperature values.
Reset		Notes
Local HMI		It clears automatically with a 2.5°C of
Network		hysteresis.
Auto		

5.2.5 UnitOffEvpWTempInvrtd - Heat Recovery Water Temperature inverted

This alarm is generated if the EWT < LWT-1°C for a definable time when the circuit is run.

Symptom	Cause	Solution
Unit status is On	Transien causing abnormal operation	Increase the time delay that flagged
Bell icon is moving on controller's	of the evaporator.	the alarm.
display.	Entering and leaving water pipes are	Check if the water flows in the counter
Bell icon is moving on controller's display.	reversed.	flow respect to the refrigerant.
String in the alarm list: UnitOffEvpwTempInvrtd String in the alarm log:	Water pump operates reverse.	Check if the chiller works beyond the design limits.
± UnitOffEvpWTempInvrtd String in the alarm snapshot UnitOffEvpWTempInvrtd	Entering and Leaving water temperature sensors are inverted	Check cabling of the sensors on the unit controller.
on correspondent car		Check offset of the two sensors with the water pump running.
Reset		Notes
Local HMI	\square	
Network		
Auto	Ш	

5.2.6 External Pumpdown - External Pumpdown

This alarm indicates that a device, whose operation is linked with this machine, is reporting a problem on the dedicated input.

Symptom	Cause	Solution
Unit status is Run. Bell icon is moving on controller's display. String in the alarm list: External Pumpdown String in the alarm log: ±External Pumpdown String in the alarm snapshot External Pumpdown	There is an external event that has caused the opening, for at least 5 seconds, of the digital input on the controller board.	Check causes of the external event or alarm. Check electrical wiring from unit controller to the external equipment in case of any external events or alarms have been occurred.
Reset		
Local HMI		
Network		
Auto	\checkmark	

5.3 Unit Rapid Stop Alarms

All alarms reported in this section produce an instantaneous stop of the unit.

5.3.1 Power Failure - Power Failure (only for units with the UPS option)

This alarm is generated when the main power is Off and the unit controller is powered by the UPS.

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Resolution of this fault requires a direct intervention on the power supply of this unit. Direct intervention on the power supply can cause electrocution, burns or even death. This action must be performed only by trained persons. In case of doubts contact your maintenance company.

Symptom	Cause	Solution
Unit status is Off.	Loss of one phase.	Check voltage level on each of the
All circuits are stopped immediately.		phases.
Bell icon is moving on controller's	Not correct sequence connection of	Check sequence of L1, L2, L3
display.	L1,L2,L3.	connections according indication on
String in the alarm list:		chiller's electrical scheme.
Power Failure	External power supply issue	Black Out
String in the alarm log:		Fault on the customer-side machine
± Power Failure		power supply line.
String in the alarm snapshot Power Failure		Check if the customer's differential
rower rarrure		protection has tripped in case of a
		ground fault.
Reset		Notes
Local HMI		
Network		
Auto	\square	

5.3.2 UnitOff EvapFreeze - Evaporator Water freeze alarm

This alarm is generated to indicate that the water temperature (entering or leaving) has dropped below a safety limit. Control tries to protect the heat exchanger starting the pump and letting the water circulate.

Symptom	Cause	Solution
Unit status is Off.	Water flow too low.	Increase the water flow.
All circuits are stopped immediately. Bell icon is moving on controller's	Inlet temperature to the evaporator is too low.	Increase the inlet water temperature.
display. String in the alarm list: UnitOff EvapFreeze	Flow switch is not working.	Check the flow switch and the water pump.
String in the alarm log: ± UnitOff EvapFreeze String in the alarm snapshot	Sensor readings (entering or leaving) are not properly calibrated.	Check the water temperatures with a proper instrument and adjust the offsets
UnitOff EvapFreeze	Wrong freeze limit setpoint.	The freeze limit has not been changed as a function of glycol percentage.
Reset		
Local HMI	\square	
Network		
Auto	Ц	

5.3.3 UnitOff External Alarm - External alarm

This alarm is generated to indicate that an external device whose operation is linked with this unit operation. This external device could be a pump or an inverter.

Symptom	Cause	Solution
Unit status is Off.	There is an external event that has	Check causes of the external event or
All circuits are switched off with the	caused the opening for at least 5	alarm.
normal shutdown procedure.	seconds of the port on the controller	
Bell icon is moving on controller's	board.	Check electrical wiring from unit
display.		controller to the external equipment in
String in the alarm list: UnitOff ExternalAlarm		case of any external events or alarms
String in the alarm log:		have been occurred.
+ UnitOff ExternalAlarm		navo boon occanica.
String in the alarm snapshot		
UnitOff ExternalAlarm		
Reset		
Local HMI		
Network		
Auto	\square	

5.3.4 UnitOff PVM - PVM

This alarm is generated in case of problems with the power supply to the chiller.



Resolution of this fault requires a direct intervention on the power supply of this unit.

Direct intervention on the power supply can cause electrocution, burns or even death. This action must be performed only by trained persons. In case of doubts contact your maintenance company.

Symptom	Cause	Solution
Unit status is Off. All circuits are stopped immediately. Bell icon is moving on controller's display.	Loss of one phase.	Check voltage level on each of the phases. Replace any broken fuse between the customer transformer protections.
String in the alarm list: UnitOff PVM String in the alarm log:	Not correct sequence connection of L1, L2, L3.	Check sequence of L1, L2, L3 connections according indication on chiller's electrical scheme.
± UnitOff PVM String in the alarm snapshot UnitOff PVM	Voltage level on the unit's panel is not in the allowed range (±10%).	Check that voltage level on each phases is into the allowed range that is indicated on the chiller label. Is important to check the voltage level on each phases not only with chiller not running, but mainly with chiller running from minimum capacity up to full load capacity. That's because voltage drop can occur from a certain unit cooling capacity level, or because of certain working condition (i.e. high values of OAT). In these cases the issue can be related with the sizing of power cables.

Reset	
Local HMI Network	
Auto	

5.3.5 UnitOff EvapWaterFlow - Evaporator Water Flow Loss alarm

This alarm is generated in case of flow loss to the chiller to protect the machine against freezing.

Symptom	Cause	Solution
Unit status is Off.	No/Too low water flow (EEWT-	Dirty or obstructed filter.
All circuits are stopped immediately. Bell icon is moving on controller's	ELWT>0 +/-tolerance 2min after alarm occurrence).	Pump impeller unable to rotate.
display.	diamin occurrence).	Check pump motor power supply.
String in the alarm list: UnitOff EvapWaterFlow	Flow Switch issue (EEWT-ELWT=0	Wrong cut of the paddle.
String in the alarm log:	+/-tolerance 2min after alarm).	Flow switch head plug issues
± UnitOff EvapWaterFlow String in the alarm snapshot UnitOff EvapWaterFlow		Check the incorrect insertion/installation of the flow switch.
Reset		
Local HMI	✓	
Network		
Auto	Ш	

5.3.6 UnitOff MainContrCommFail - Main Controller Communication Error

This alarm is generated in case of communication problems with the AC module.

Symptom	Cause	Solution
Unit status is Off.	Module has no power supply	Check the power supply from the
All circuits are stopped immediately.		connector on the side of the module.
Bell icon is moving on controller's		Check if LEDs are both green.
display.		Check if the connector on the side is
String in the alarm list: UnitOff MainContrCommFail		tightly inserted in the module
String in the alarm log:	Led Off	Check if power supply is ok but LEDs
± UnitOff MainContrCommFail		are both off. In this case replace the
± Unitori Marincontrommeari		module
String in the alarm spanshot	BUS or BSP Led are red	Check if module's address is correct
String in the alarm snapshot UnitOff MainContrCommFail		referring to the wiring diagram.
		If BSP LED is solid red replace the
		module.
		BSP error.
Reset		
Local HMI	$ \overline{\mathcal{O}} $	
Network		
Auto		

5.3.7 UnitOff CC1CommFail - Circuit 1 – CC1 Communication Error This alarm is generated in case of communication problems with the AC module.

Symptom	Cause	Solution
Unit status is Off.	Module has no power supply	Check the power supply from the
All circuits are stopped immediately.		connector on the side of the module.
Bell icon is moving on controller's		Check if LEDs are both green.
display.		Check if the connector on the side is
String in the alarm list: UnitOff CC1CommFail		tightly inserted in the module
	Led Off	Check if power supply is ok but LEDs
String in the alarm log: ± UnitOff CC1CommFail		are both off. In this case replace the
± Unitoli CCICOmmeali		module
String in the alarm snapshot	BUS or BSP Led are red	Check if module's address is correct
UnitOff CC1CommFail		referring to the wiring diagram.
on con cereaminan		If BSP LED is solid red replace the
		module.
		BSP error.
Reset		
Local HMI	V	
Network		
Auto		

5.3.8 UnitOff CC2CommFail - Circuit 2 - CC2 Communication Error

This alarm is generated in case of communication problems with the AC module.

Symptom	Cause	Solution
Unit status is Off. All circuits are stopped immediately.	Module has no power supply	Check the power supply from the connector on the side of the module.
Bell icon is moving on controller's		Check if LEDs are both green.
display. String in the alarm list: UnitOff CC2CommFail		Check if the connector on the side is tightly inserted in the module
String in the alarm log: ± UnitOff CC2CommFail	Led Off	Check if power supply is ok but LEDs are both off. In this case replace the module
String in the alarm snapshot UnitOff CC2CommFail	BUS or BSP Led are red	Check if module's address is correct referring to the wiring diagram.
		If BSP LED is solid red replace the
		module.
		BSP error.
Reset		
Local HMI	V	
Network		
Auto		

5.3.9 UnitOffEmergency Stop - Emergency Stop

This alarm is generated any time the Emergency Stop button is activated.

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Before resetting the Emergency Stop button please verify that the harmful condition has been removed.

Symptom	Cause					Solution
Unit status is Off. All circuits are stopped immediately. Bell icon is moving on controller's display. String in the alarm list: UnitOffEmergencyStop String in the alarm log: ± UnitOffEmergencyStop String in the alarm snapshot UnitOffEmergencyStop	Emergency pushed.	stop	button	has	been	Turning counterclockwise the emergency stop button, the alarm should be cleared.
Reset						Notes
Local HMI Network Auto	▼ × □					Please see note on the top.

5.3.10 Glycol Water Freeze alarm

This alarm is generated to indicate that the glycol water temperature (entering or leaving) has dropped below a safety limit. Control tries to protect the intermediate heat exchanger starting the glycol pump and letting the glycol water circulate.

Symptom	Cause	Solution
Unit status is Off.	Glycol Water flow too low.	Increase the water flow.
All circuits are stopped immediately.		
Bell icon is moving on controller's		Check the glycol pump
display.		
String in the alarm list: UnitOff GlycolFreeze	Inlet temperature to the evaporator is too low.	Increase the inlet water temperature.
String in the alarm log: ± UnitOff GlycolFreeze	Sensor's readings (entering or	Check the glycol water temperatures
String in the alarm snapshot UnitOff GlycolFreeze	leaving) are not properly calibrated.	with a proper instrument and adjust the offsets
directi GiyeofFreeze	Wrong freeze limit setpoint.	The glycol freeze limit has not been
		changed as a function of glycol
		percentage.
Reset		Notes
Local HMI		It's required to check if the
Network		intermediate heat exchanger has any
Auto		damage due to this alarm.

5.4 **Circuit Events**

5.4.1 Cx CompXStartFail - Compressor starting fail event

This event is generated to indicate that the compressor 'x' did not start correctly.

Symptom	Cause	Solution
Compressor status is Off.	Compressor is blocked.	Check for compressor integrity.
If the compressor was the first to		Check in test mode if the compressor
switch on, the circuit is switched off		starts manually and create Delta
with the normal shutdown procedure.		Pressure.
Otherwise, the circuit will run with the	Compressor is broken.	Check for compressor integrity.
other compressor on.		
String in the event list: CmpXStartFailed		Check for correct compressor wiring
String in the event log:		also according with electrical scheme.
± CmpXStartFailed		
String in the snapshot		
CmpXStartFailed		
Local HMI		
Network		
Auto		

5.4.2 Cx DischTempUnload – High Discharge Temperature Unload eventThis event is generated to indicate that the circuit partialized, shutting down a compressor, due to the high value of Discharge temperature detected. This is important for compressor reliability.

Symptom	Cause	Solution
The Circuit reduces its capacity if the DischTmp > DischTmpUnload. If the compressor was the first to switch on, the circuit is switched off	The circuit is working outside the compressor envelope.	Check the working conditions, if the unit is working inside the unit envelope, and if the expansion valve is working well.
with the normal shutdown procedure. Otherwise, the circuit will run with the other compressor on. String in the event list: CX DischTempUnload String in the event log: ± CX DischTempUnload String in the snapshot CX DischTempUnload	One of the compressors is damaged.	Check if the compressors are working properly, in normal conditions and without noises.
Local HMI Network Auto		

5.4.3 Cx EvapPressUnload – Low Evaporator Pressure Unload event

This event is generated to indicate that the circuit partialized, shutting down a compressor, due to the low value of Evaporator pressure detected. This is important for compressor reliability.

Symptom	Cause	Solution
The Circuit reduces its capacity if the	The circuit is working outside the	Check if the EXV is working well.
EvapPr < EvapPressUnload. If only one compressor is running, the circuit will maintain its capacity. Otherwise, the circuit will shut down one compressor each X sec, till the	compressor envelope.	Check the working conditions, if the unit is working inside the unit envelope, and if the expansion valve is working well.
evaporator pressure increase. String in the event list:	The outside air temperature is too low (in heat mode).	Check if the unit is working correctly inside the unit envelope.
Cx EvapPressUnload String in the event log:		The Circuit is near the Defrost request.
± Cx EvapPressUnload String in the snapshot Cx EvapPressUnload	The leaving water temperature is too low (Cool Mode)	Check if the unit is working correctly inside the unit envelope.
Local HMI		_
Network		
Auto		

5.4.4 Cx CondPressUnload - High Condenser Pressure Unload event

This event is generated to indicate that the circuit partialized, shutting down a compressor, due to the high value of Condensing pressure detected. This is important for compressor reliability.

Symptom	Cause	Solution
The Circuit reduces its capacity if the	The circuit is working outside the	Check for ice on evaporator (Heat
CondPr > CondPressUnload.	compressor envelope.	mode).
If only one compressor is running,	·	Check the working conditions, if the
the circuit will maintain its capacity.		unit is working inside the unit
Otherwise, the circuit will shut down		envelope, and if the expansion valve
one compressor each X sec, till the		is working well.
condenser pressure decrease.	The outside air temperature is high (in	Check the correct functioning of the
String in the event list:	cool mode).	fans (in cool mode).
Cx CondPressUnload	The leaving water temperature is too	Check if the unit is working correctly
String in the event log:	high (Heat Mode)	inside the unit envelope.
± Cx CondpPressUnload	,	·
String in the snapshot		
Cx CondPressUnload		
Local HMI		
Network		
Auto		

5.4.5 Cx HighPressPd – High Pressure during Pumpdown event

This event is generated during a pumpdown procedure, to indicate that the condensing pressure goes above the unload value.

Symptom	Cause	Solution
The Circuit stops the pumpdown procedure if the CondPr > CondPressUnload. String in the event list: Cx HighPressPd String in the event log: ± Cx HighPressPd String in the snapshot Cx HighPressPd	The pumpdown procedure was taking too long.	Check if the EXV is working well, and if it is fully close during pumpdown. Check the working conditions, if the unit is working inside the unit envelope, and if the expansion valve is working well.
Local HMI Network Auto		

5.4.6 Cx Fan Error

This alarm indicates that at least one fan of the circuit has a problem.

Symptom	Cause	Solution
Circuit status is On.	At least one fan of the circuit is in	Try to clear the error by turning the
The compressor keeps operating as normal. Bell icon is moving on controller's	communication or hardware error.	power off and on again after some minutes.
display.		
String in the alarm list:		
Cx Fan Error		
String in the alarm log:		
± Cx Fan Error		
String in the alarm snapshot		
Cx Fan Error		
Reset		Notes
Local HMI	\square	A service engineer can check the
Network		alarm message error provided by
Auto		each fan VFD.

5.4.7 Cx Fans Communication Error

This event indicates a communication problem with some fans (but not all) of the circuit.

Symptom	Cause	Solution
Circuit status is On.	RS485 network is not properly cabled.	Check the continuity of the RS485
Bell icon is moving on controller's		network with the unit off. There should
display.		be continuity from the main controller
String in the alarm list: Cx FanCommError		to the last fan as indicated on the
String in the alarm log:		wiring diagram.
± Cx FanCommError	Modbus communication is not running	Check fans addresses. All the
String in the alarm snapshot	properly.	addresses must be different.
Cx FanCommError	Fans are not powered	Check if the fans are correctly
	Fails are not powered	powered.
		powered.
Reset		Notes
Local HMI	\square	The alarm clears automatically when
Network		the communication is re-established.
Auto	☑	

5.4.8 Cx Fan Over V

This alarm indicates that some fans (but not all) of the circuit have over voltage problems.

Symptom	Cause	Solution
Circuit status is On. The compressor keeps operating as normal. Bell icon is moving on controller's display. String in the alarm list: Cx Fan OverV	Some fans of the circuit has a problem	Check if power supply is within the acceptable tolerance the fans
String in the alarm log: ± Cx Fan OverV String in the alarm snapshot Cx Cx Fan OverV		Check if the fans have had a problem of lost rotor during the start.
Reset		Notes
Local HMI Network Auto		A service engineer can check the alarm message error provided by each fan VFD.

5.4.9 Cx Fan Under V

This alarm indicates that some fans (but not all) of the circuit have under voltage problems.

Symptom	Cause	Solution
Circuit status is On.	Some fans of the circuit has a	Check if power supply is within
The compressor keeps operating as	problem	the acceptable tolerance the fans
normal.		'
Bell icon is moving on controller's		
display.		
String in the alarm list:		
Cx Fan UnderV		Check the correct cabling of the
String in the alarm log:		fans
±Cx Fan UnderV		
String in the alarm snapshot		
Cx Cx Fan UnderV		
Reset		Notes
Local HMI	✓	A service engineer can check the
Network		alarm message error provided by
Auto		each fan VFD.

5.4.10 CxStartFail - Start Fail

This alarm is generated with a low evaporating pressure and a low saturated condensing temperature at the starting of the circuit. This alarm is auto-reset just occurs, as the unit tries automatically to restart the circuit. At the third occurrence of this failure a Restart Fault Alarm is generated.

Symptom	Cause	Solution
Circuit status is Off. The circuit is stopped.	Low outside ambient temperature	Check the operating condition of the condenser-less unit
Bell icon is moving on controller's display. Led on the button 2 of External HMI is	Refrigerant charge low.	Check sight glass on liquid line to see if there is flash gas.
blinking String in the event list: +Cx StartFailAlm		Measure sub-cooling to see if the refrigerant charge is correct.
String in the event log: ± Cx StartFailAlm String in the event snapshot:	Condensing Setpoint not correct for the application	Check if is necessary to increase the condensing saturated temperature setpoint
Cx StartFail Alm	Dry cooler not correctly installed	Check that the dry cooler is safe from strong wind
	Evaporator or condensing sensor pressure broken or not correctly installed	Check the proper operation of the pressure transducers.
Reset		
Local HMI	<u> </u>	
Network	L 河	
Auto	<u> </u>	

5.5 Circuit Alerts

All alarms reported in this section does not produce a circuit stop, but only a visual information and an item in the alarm log.

5.5.1 CmpX Protection - Compressor Protection

This alarm is generated when the compressor internal protection trips

Symptom	Cause	Solution
Compressor X is Off Bell icon is moving on controller's	Motor stucked/blocked.	Check the correct il charge (if it is too low).
display. String in the alarm list:		Check if compressor aspires too much liquid (low SSH).
CmpX Protection String in the alarm log:		Check if motor winding resistance is damaged.
± CmpX Protection String in the alarm snapshot CmpX Protection	Motor over temperature.	Compressor is working out of its operating limits.
ChipA 11 decee1011		Check that too high values of SSH cause the incorrect EXV operating conditions.
		Check for the correct phases sequence (L1, L2, L3) in the electrical connection of the compressor.
Reset		
Local HMI Network Auto		

5.5.2 CompxOff DischTmp CompxSenf - Discharge Temperature of compressor sensor fault

This alarm indicates that the discharge temperature sensor, put one for each compressor, is not operating properly. The related compressor is inhibited after the failure of the corresponding temperature sensor.

These sensors are placed with the Option "DLT Logic" enabled.

Symptom	Cause	Solution
Compressor is switched Off.	Sensor is shorted.	Check for sensor integrity according
The circuit is switched off with the		table and allowed kOhm (k Ω) range.
normal shutdown procedure only		Check for sensor phisycal integrity.
when all compressors showed the		
same alarm.	Sensor is broken.	Check if sensor is shorted with a
Bell icon is moving on controller's		resistance measurement.
display.	Sensor is not properly connected	Check for absence of water or
String in the alarm list:	(open).	humidity on electrical contacts.

DischTmp CompxSen String in the alarm log: ± DischTmp CompxSen String in the alarm snapshot Cx DischTmp CompxSen		Check for correct plug-in of the electrical connectors. Check for correct sensors wiring also according electrical scheme. Check for correct installation of the sensor on refrigerant circuit pipe.
Reset		
Local HMI Network Auto	\(\tilde{\tilie{\tilde{\tilde{\tilde{\tilde{\tilde{\tilde{\tilde{\tilde{\tilde	

${\bf 5.5.3\,Cx\,Off\,LiquidTempSen-Liquid\,Temperature\,Sensor\,fault}$

This alarm is generated to indicate that the sensor is not reading properly.

Symptom	Cause	Solution
Circuit status is Off.	Sensor is shorted.	Check for sensor integrity according
The circuit is switched off with the		table and allowed kOhm ($k\Omega$) range.
normal shutdown procedure.		Check for sensor phisycal integrity.
Bell icon is moving on controller's		
display.	Sensor is broken.	Check if sensor is shorted with a
String in the alarm list:		resistance measurement.
Cx LiquidTempSen	Sensor is not properly connected	Check for absence of water or
String in the alarm log:	(open).	humidity on electrical contacts.
± Cx LiquidTempSen		Check for correct plug-in of the
String in the alarm snapshot Cx LiquidTempSen		electrical connectors.
CX Liquidiempsen		Check for correct sensors wiring also
		according electrical scheme.
		Check for correct installation of the
		sensor on refrigerant circuit pipe.
Reset		
Local HMI		
Network		
Auto	$\overline{\checkmark}$	

5.6 Circuit Pumpdown Stop Alarms

All alarms reported in this section produce a circuit stop performed following normal pumpdown procedure.

5.6.1 Cx Off DischTmpSen - Discharge Temperature Sensor fault

This alarm is generated to indicate that the sensor is not reading properly.

Symptom	Cause	Solution
Circuit status is Off.	Sensor is shorted.	Check for sensor integrity according
The circuit is switched off with the		table and allowed kOhm (k Ω) range.
normal shutdown procedure.		Check for sensor phisycal integrity.
Bell icon is moving on controller's		
display.	Sensor is broken.	Check if sensor is shorted with a
String in the alarm list:		resistance measurement.
CxOff DischTempSen	Sensor is not properly connected	Check for absence of water or
String in the alarm log:	(open).	humidity on electrical contacts.
± CxOff DischTempSen		Check for correct plug-in of the
String in the alarm snapshot CxOff DischTempSen		electrical connectors.
CXOTT DISCITEMPSEII		Check for correct sensors wiring also
		according electrical scheme.
		Check for correct installation of the
-		sensor on refrigerant circuit pipe.
Reset		
Local HMI		
Network		
Auto	$\overline{\checkmark}$	

5.6.2 CxOff OffSuctTempSen - Suction Temperature Sensor fault

This alarm is generated to indicate that the sensor is not reading properly.

Symptom	Cause	Solution
Circuit status is Off.	Sensor is shorted.	Check for sensor integrity according
The circuit is switched off with the		table and allowed kOhm (k Ω) range.
normal shutdown procedure.		Check for sensor phisycal integrity.
Bell icon is moving on controller's		
display.	Sensor is broken.	Check if sensor is shorted with a
String in the alarm list:		resistance measurement.
CxOff OffSuctTempSen	Sensor is not good connected (open).	Check for absence of water or
String in the alarm log:		humidity on electrical contacts.
± CxOff OffSuctTempSen		Check for correct plug-in of the
String in the alarm snapshot CxOff OffSuctTempSen		electrical connectors.
CXOTT OTTSUCCTEMPSEN		Check for correct sensors wiring also
		according electrical scheme.
		Check for correct installation of the
		sensor on refrigerant circuit pipe.
Reset		
Local HMI		
Network		
Auto		

5.6.3 CxOff GasLeakage - Gas Leakage fault

This alarm indicates a gas leakage in the compressor box.

Symptom	Cause	Solution
Circuit status is Off.	Gas leakage in the compressors box	Switch off the unit and perform a gas
The circuit is switched off with the	(A/C units).	leakage test.
shutdown procedure performing a		
deep pumpdown of the circuit.	Leak Detector is not measuring	Check the actual calibration of the
Bell icon is moving on controller's	properly.	leak detector.
display.		
String in the alarm list:		
CxOff GasLeakage		
String in the alarm log:	Leak detector is not properly	Check the connection of the leak
± CxOff GasLeakage	connected to the controller.	detector with reference to the wiring
String in the alarm snapshot CxOff GasLeakage		diagram of the unit.
Reset		
110001		
Local HMI		
Network		
Auto		

5.7 Circuit Rapid Stop alarms

All alarms reported in this section produce an instantaneous stop of the circuit.

5.7.1 CxOff CondPressSen - Condensing Pressure sensor fault

This alarm indicates that the condensing pressure transducer is not operating properly.

Symptom	Cause	Solution	
Circuit status is Off. The circuit is switched off with the normal shutdown procedure. Bell icon is moving on controller's	Sensor is shorted.	Check for sensor integrity according table and allowed kOhm (kΩ) range. Check for sensor phisycal integrity.	
display. String in the alarm list:	Sensor is broken.	Check if sensor is shorted with a resistance measurement.	
CxOff CondPressSen String in the alarm log: ± CxOff CondPressSen String in the alarm snapshot CxOff CondPressSen	Sensor is not good connected (open).	Check for absence of water or humidity on electrical contacts. Check for correct plug-in of the electrical connectors. Check for correct sensors wiring also according electrical scheme. Check for correct installation of the sensor on refrigerant circuit pipe.	
Reset	Reset		
Local HMI Network Auto			

5.7.2 CxOff EvapPressSen - Evaporating Pressure sensor fault

This alarm indicates that the evaporating pressure transducer is not operating properly.

Symptom	Cause	Solution
Circuit status is Off. The circuit is switched off with the	Sensor is shorted.	Check for sensor integrity according table and allowed kOhm ($k\Omega$) range.
normal shutdown procedure. Bell icon is moving on controller's		Check for sensor phisycal integrity.
display. String in the alarm list:	Sensor is broken.	Check if sensor is shorted with a resistance measurement.
CxOff EvapPressSen String in the alarm log:	Sensor is not good connected (open).	Check for absence of water or humidity on electrical contacts.
± CxOff EvapPressSen String in the alarm snapshot		Check for correct plug-in of the electrical connectors.
CxOff EvapPressSen		Check for correct sensors wiring also according electrical scheme.
		Check for correct installation of the sensor on refrigerant circuit pipe.
Reset		
Local HMI	\square	
Network		
Auto	V V	

5.7.3 CxOff DischTmpHigh - High Discharge Temperature Alarm

This alarm indicates that the temperature at the discharge port of the compressor exceeded a maximum limit which may cause damages to the mechanical parts of the compressor.



When this alarm occurs compressor's crankcase and discharge pipes may become very hot. Be careful when getting in contact with the compressor and discharge pipes in this condition.

Symptom	Cause	Solution
Discharge Temperature > High Discharge Temperature alarm value.	Presence of air in the circuit.	Check if there are no-condesable gases in the circuit.
Alarm cannot trigger if discharge temperature sensor fault is active.	Oil issue.	Check if the oil charge is insufficient.
Bell icon is moving on controller's display.		Check the correct lubrification of the motor.
String in the alarm list: CXOff DischTempHi	Discharge temperature sensor could not operate properly.	Check for proper operation of the discharge temperature
String in the alarm log: ± CxOff DischTempHi String in the alarm snapshot CxOff DischTempHi	Compressor issue	Check if the compressors are working properly, in normal condition and without noises.
CXOTT DISCHTCIIIpitt	High SSH	Check that too high values of SSH cause incorrect EXV operating conditions.
Reset		
Local HMI		
Network		
Auto	Ш	

5.7.4 CxOff CondPressHigh – High Condensing Pressure alarm

This alarm is generated in case the Condensing saturated temperature rise above the Maximum condensing saturated temperature and the control is not able to compensate to this condition.

In case of water cooled chillers operating at high condenser water temperature, if the Condensing saturated temperature exceeds the Maximum condenser saturated temperature, the circuit is only switched off without any notification on the screen as this condition is considered acceptable in this range of operation.

Symptom	Cause	Solution
Circuit status is Off.	One or more condenser fans do not	Check if fans protections have been
The compressor does not load	operate properly.	activated.
anymore or even unload, circuit is stopped.		Check that the fans can turn freely.
Bell icon is moving on controller's		Check that there is not any obstacle to
display.		the free ejection of the air blown.
String in the alarm list: CxOff CondPressHi	Check valve malfunction.	Move the valve stem manually to check if is completely closed; if not,
String in the alarm log:		there is the possibility of refrigerant
		migration. In this case replace it.

± CxOff CondPressHi String in the alarm snapshot CxOff CondPressHi	Inlet air temperature of the condenser is too high.	The air temperature measured at the inlet of the condenser may not exceed the limit indicated in the operational range (working envelope) of the chiller.
		Check the location where the unit is installed and check that there are no any short circuit of the hot-air blown from the fans of the same unit, or even from fans of next chillers (Check IOM for proper installation).
	Presence of air in the circuit.	Check if there are no-condensable gases in the circuit.
	Condensing pressure transducer could not operate properly.	Check for proper operation of the high pressure sensor.
Reset		
Local HMI Network Auto	✓×□	

5.7.5 CxOff EvapPressLow - Low Pressure alarmThis alarm is generated in case the evaporating pressure drops below the Low Pressure Unload and the control is not able to compensate to this condition.

Symptom	Cause	Solution
Circuit status is Off.	Low Water flow	Set the proper flow according to the
The compressor does not load		unit specifics.
anymore or even unload, circuit is	Refrigerant charge is low.	Check sight glass on liquid line to see
stopped immediately.		if there is flash gas.
Bell icon is moving on controller's		Measure sub-cooling to see if the
display.		charge is correct.
String in the alarm list:	High Evaporator Approach.	Clean evaporator heat exchanger.
CxOff EvapPressLo	Exv Driver Error	Check EXV driver Alarm Leds in the
String in the alarm log:	EXV DIIVEI EIIOI	bottom left-hand corner next to the
± CxOff EvapPressLo		power pins: only one led should be
String in the alarm snapshot CxOff EvapPressLo		solid green.
Reset		Solid green.
110001	I 🖂	
Local HMI		
Network		
Auto	lacksquare	

5.7.6 CxOff RestartFault - Restart Fault

This alarm is generated when the compressor internal protection trips

Symptom	Cause	Solution
Compressor X is Off	Ambient temperature or water	Check the operating envelope for this
Bell icon is moving on controller's display.	temperature is too low.	machine.
String in the alarm list:	Incorrect sequencing of the valve	Check if the valve has carried out the
CxOff RestartsFault	states.	pre-opening correctly.
String in the alarm log: + CxOff RestartsFault	EXV not working properly	Check EXV driver Alarm Leds in the bottom left-hand corner next to the
String in the alarm snapshot		power pins: only one led should be
CxOff RestartsFault		solid green.
		Check the connection to the valve
		driver on the wiring diagram.
		Check EXV movements.
Reset		
Local HMI	\square	
Network		
Auto		

5.7.7 CxOff MechHighPress - Mechanical High Pressure Alarm

This alarm is generated when the condenser pressure rises above the mechanical high pressure limit causing this device to open the power supply to all the auxiliary relays. This causes an immediate shutdown of compressor and all the other actuators in this circuit.

Symptom	Cause	Solution
Circuit status is Off. The compressor does not load	One or more condenser fans do not operate properly.	Check if fans protections have been activated.
anymore or even unload, circuit is stopped.		Check that the fans can turn freely.
Bell icon is moving on controller's display. String in the alarm list:	Dirty or partially blocked condenser	Check that there is not any obstacle to the free ejection of the air blown. Remove any obstacle.
CxOff MechHighPress String in the alarm log:	coil.	Clean the condenser coil using soft brush and blower.
± CxOff MechHighPress String in the alarm snapshot CxOff MechHighPress	Inlet air temperature of the condenser is too high.	The air temperature measured at the inlet of the condenser may not exceed the limit indicated in the operational range (working envelope) of the chiller (A/C units).
		Check the location where the unit is installed and check that there are no any short circuit of the hot-air blown from the fans of the same unit, or even from fans of next chillers (Check IOM for proper installation).
	Presence of air in the circuit.	Check if there are no-condensable gases in the circuit.
	Mechanical high pressure switch is damaged or not calibrated.	Check for proper operation of the high pressure switch.
Reset	a same god or not campiated.	p. 3554 5 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Local HMI		
Network Auto		

5.7.8 CxOff NoPressChgStart - No Pressure Change At Start Alarm

This alarm indicates that the compressor is not able to start or to create a certain minimum variation of the evaporating or condensing pressures after start.

Symptom	Cause	Solution
Circuit status is Off.	Compressor issue.	Check if the start signal is properly
The circuit is stopped.		connected to the controller.
Bell icon is moving on controller's display. String in the alarm list: CxOff NoPressChgStart		Check correct phases sequence to the compressor (L1, L2, L3) according to the electrical scheme.
String in the alarm log: ± CxOff NoPressChgStart	Refrigerant circuit is empty of refrigerant.	Check circuit pressure and presence of refrigerant.
String in the alarm snapshot CxOff NoPressChgStart	Not proper operation of evaporating or condensing pressure transducers.	Check proper operation of evaporating or condensing pressure transducers.
Reset		
Local HMI	✓	
Network		
Auto		

5.7.9 CompXAIm - Compressor starting fail alarm

This event is generated to indicate that the compressor 'x' did not start correctly. The compressor doesn't generate a correct lift.

Symptom	Cause	Solution
Compressor status is Off.	Compressor is blocked.	Check for compressor integrity.
If the compressor switches on, the		Check in test mode if the compressor
circuit is switched off with the normal		starts manually and create Delta
shutdown procedure.		Pressure.
Otherwise, the circuit will run with the	Compressor is broken.	Check for compressor integrity.
other compressor on.		Check for correct compressor wiring
String in the event list:		also according with electrical scheme.

5.7.10 Cx FailedPumpdown - Failed Pumpdown procedure

This alarm is generated to indicate that the circuit hadn't been able to remove all the refrigerant from the evaporator. It automatically clears as soon as the compressor stops just to be logged in the alarm history. It may not be recognized from BMS because the communication latency can give enough time for the reset. It may not even be seen on the local HMI.

EEXV is not closing completely, herefore there's "short-circuit"	Check for proper operation and full
petween high pressure side with low pressure side of the circuit.	closing position of EEXV. Sight glass should not show refrigerant flow after the valve is closed.
	Check the EXV is not clogged for the presence of debris.
	Check LED on the top of the driver valve; the left LED above the word «Step per #» should be solid red. If both LED are blinking alternately the valve motor is not properly connected.
Evaporating pressure sensor is not working properly.	Check for proper operation of evaporating pressure sensor.
Compressor on circuit is internally damaged with a mechanical.	Check compressors on circuits (there may be internal bypass).
	vaporating pressure sensor is not orking properly. ompressor on circuit is internally amaged with a mechanical.

5.7.11 CxOff LowPrRatio - Low Pressure Ratio Alarm

This alarm indicates that the ratio between evaporating and condensing pressure is below a limit that guarantees the

proper lubrication to compressor.

proper lubrication to compressor.		
Symptom	Cause	Solution
Circuit status is Off.	Compressor is not able to develop the	Check fan setpoint and settings, it
The circuit is stopped.	minimum compression.	could be too low.
Bell icon is moving on controller's		Check compressor absorbed current
display.		and if it is turning in the opposite
String in the alarm list:		direction. Moreover, check if the start
CxCmp1 LowPrRatio		signal is properly connected to the
String in the alarm log:		controller.
± CxCmp1 LowPrRatio		Check the correct operation of suction
String in the alarm snapshot		/ delivery pressure sensors.
CxCmp1 LowPrRatio		Check the internal relief valve didn't
		open during previous operation
		(check the unit history).
		Note:
		If the difference between delivery and
		suction pressure exceeds 22bar, the
		internal relief valve open and need to
		be replaced.
		Inspect the scroll rotor for possible
		damages (there may be internal
		bypass).
Reset		Notes
110001		110163
Local HMI		
Network		
Auto		

5.7.12 Fan Fault

This alarm indicates that every fan of the circuit has a problem.

Symptom	Cause	Solution
Circuit status is On.	Every fan of the circuit has a problem	Try to clear the error by turning the
The compressor keeps operating as		power off and on again after some
normal.		minutes.
Bell icon is moving on controller's		
display.		
String in the alarm list:		
Cx FanAlm		
String in the alarm log:		
± Cx FanAlm		
String in the alarm snapshot		
Cx FanAlm		
Reset		Notes
Local HMI	\square	A service engineer can check the
Network		alarm message error provided by
Auto		each fan VFD.

5.7.13 Fans Modbus Communication Failure

This alarm indicates a communication problem with all fans of the circuit.

Symptom	Cause	Solution
Circuit status is Off.	RS485 network is not properly cabled.	Check the continuity of the RS485
The fans do not start, circuit is		network with the unit off. There should
immediately stopped.		be continuity from the main controller
Bell icon is moving on controller's		to the last fan as indicated on the
display.		wiring diagram.
String in the alarm list:	Modbus communication is not running	Check fans addresses. All the
Cx FanCommFail	properly.	addresses must be different.
String in the alarm log:		
± Cx FanCommFail	Fans are not powered	Check if the fans are correctly
String in the alarm snapshot		powered.
Cx FanCommFail		
Reset		Notes
Local HMI	\square	The alarm clears automatically when
Network		the communication is re-established.
Auto	✓	

5.7.14 CxOff Low DSH - DSH too low

This alarm is generated when the circuit is running with a DSH too low for a certain amount of time.

Symptom	Cause	Solution
CIrcuit X is Off	EEXV is not working correctly.	Check if pump-down can be finished
Bell icon is moving on controller's	It's not opening enough or it's moving	for pressure limit reached;
display. String in the alarm list:	in the opposite direction.	Check expansion valve movements.
CXOff LOWDSH		
String in the alarm log:		Check connection to the valve driver
± CxOff LowDSH		on the wiring diagram.
String in the alarm snapshot CxOff LowDSH		Measure the resistance of each
		winding, it must be different from 0
		Ohm.
Reset		
Local HMI		
Network		
Auto		

5.7.15 CxOff Drift Suct temp

This alarm is generated when the circuit is running with a DSH too low for a certain amount of time.

Symptom	Cause	Solution
CIrcuit X is Off	Wrong suction temperature probe	Check for sensor integrity.
Bell icon is moving on controller's	reading.	
display.		Check correct sensors operation
String in the alarm list: CXOff DriftSuctTmp		according information about kOhm
String in the alarm log:		(kΩ) range related to temperature
± CxOff DriftSuctTmp		values.
String in the alarm snapshot		Check for correct installation of the
CxOff DriftSuctTmp		sensor on refrigerant circuit pipe.
Reset		
Local HMI		
Network		
Auto		

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