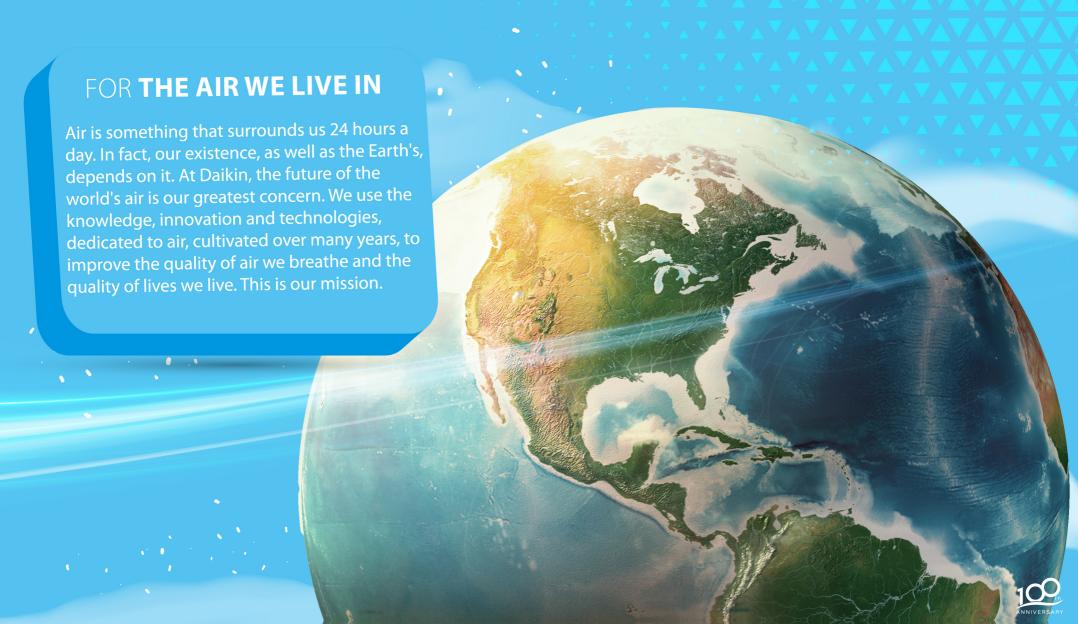


HISTORY AND INNOVATION

Founded in Osaka in 1924, Daikin has grown into a global group that creates new value through air and the environment.



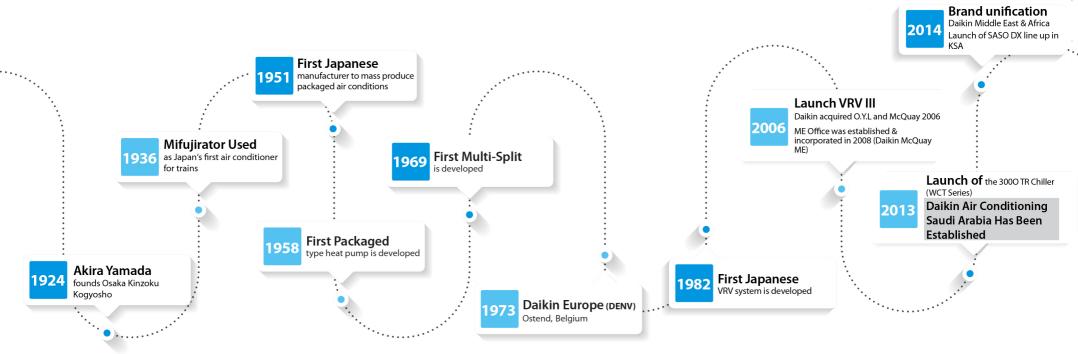






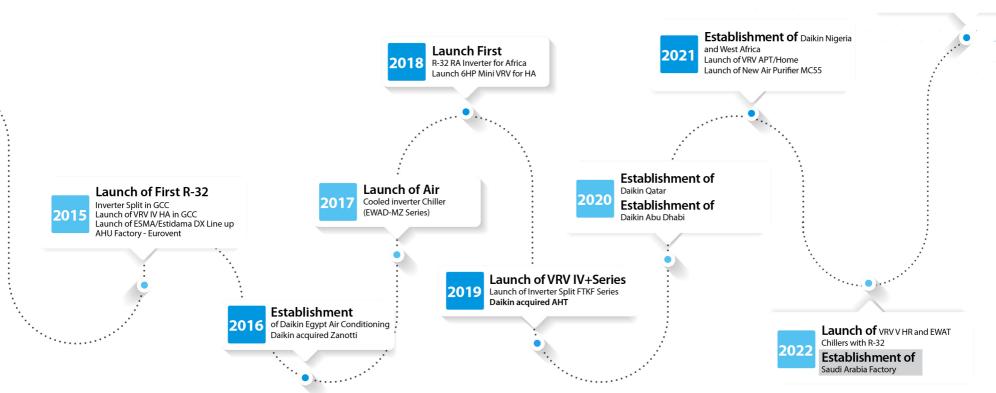
DAIKIN Milestones

Innovation is part of our DNA, and is a factor that helps us not only to create and develop the best products in the HVAC-R market, but also to be a leader in delivering future air solutions.









DAIKIN for All Your Needs

Daikin is the true industry leader in meeting a wide range of air conditioning needs across the globe.

No matter what the temperature, space, or climate. **Daikin** responds to your needs



District Cooling



Hospitals



Hotels & Sports Centers



Industrial



IT Cooling



Light Commercial



Marine



Multi-purpose Centers



Offices



Oil & Gas



Public Building



Residential



FACTS & Figures

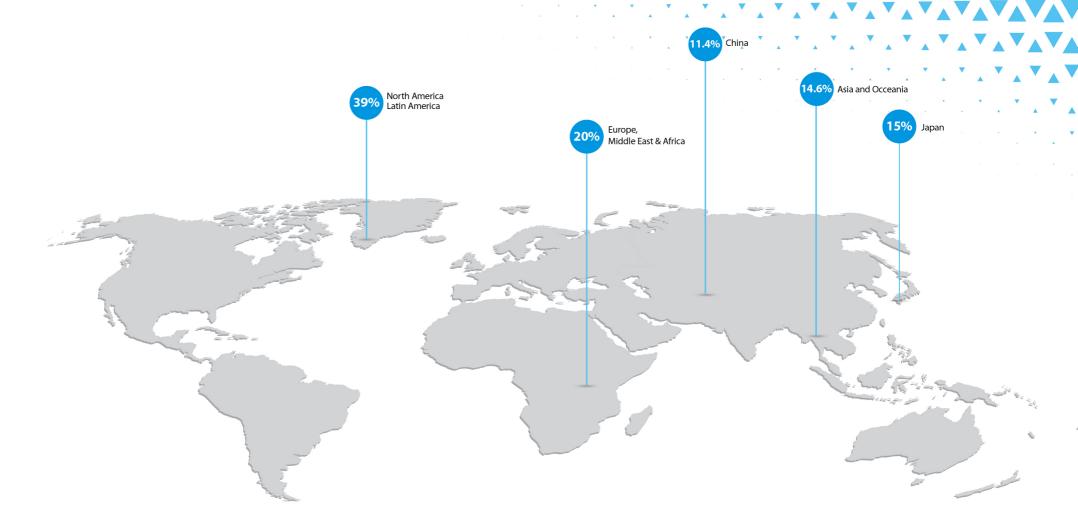
98,000+ Shoulders Supporting our Enterprise

A company is only as good as the people who work in it. As a worldwide player, we have no fewer than 98,000 passionate employees working hard every day. Each of these employees is prepared to provide the best solutions to create the perfect climate for you, no matter where in the world you live.

Daikin is a part of Daikin Industries, Ltd. Turnover and employment have consistently risen over the years to meet the growing demand for Daikin products worldwide, as reflected in the most recent Daikin Industries Ltd. figures.



CONSOLIDATED Sales by Region.



CONSOLIDATED Sales by

Business Segment

Air Conditioning/ Refrigeration Equipment

Achieving both comfort and environmental performance to meet all global air conditioning needs.

- Air Purifiers
- Residential Air Conditioners
- Commercial Air Conditioners
- Hot Water and Space Heaters
- Air Conditioning Systems
- Air Filters
- Refrigeration Equipment

Chemicals

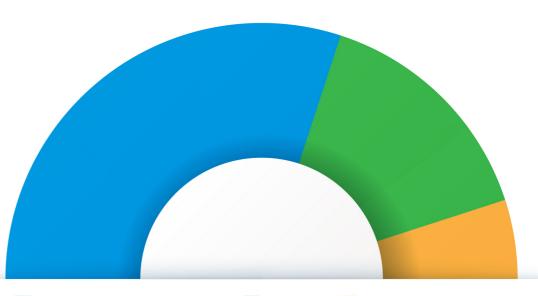
Utilizing the characteristics of Fluorochemicals and contributing to a wide range of fields.

- Automotive Field
- Semiconductor Field
- Information and Telecommunication Field

Oil Hydraulics, Defense Systems and Electronics

Proprietary technologies at work in a range of industries IT Solutions.

- Machine Tools
- IT Solutions
- In-Home Medical Equipment





DAIKIN Saudi Arabia

Daikin Air Conditioning Saudi Arabia offers a wide range of products and services to ensure total comfort and satisfaction for our customers. Our product range includes Splits, SkyAir, VRV systems, Controls, Air Cooled & Water Cooled Chillers, Air Handling Units, Fan Coil Units, and Modular Chiller Plants. We have established our headquarters in Riyadh and have branch offices in Jeddah and Dammam to ensure convenient access for our customers across the Kingdom of Saudi Arabia. In addition, we have two local warehouse, 3 training centers and 2 service centers to effectively handle customer needs. We are committed to providing full-fledged service in technical support, installation, and commissioning for any project requirement. Our dedicated team of professionals is trained to provide the best solutions and ensure reliable after-market support and service for all projects and installations.

At Daikin Air Conditioning Saudi Arabia, we are dedicated to meeting the demands of our customers by providing them with a complete range of products and top-notch service. We strive to exceed customer expectations and build long-lasting relationships based on trust and satisfaction.



OUR Promise

Our promise is to ensure that our customers can depend on Daikin for the ultimate in comfort, so that they are free to focus on their own working and home lives. We promise to dedicate ourselves to technological excellence, a focus on design and the highest quality standards so that our customers can trust and rely on the comfort we deliver. Our promise to the planet is absolute.





FORWARD-THINKING Ethos

We promise to continue our forward-thinking ethos, treating challenges as opportunities to produce everbetter solutions. We will drive innovation and go the extra mile for our customers and our company.

We will be smart and ready to do things differently. We will deliver on our brand's core values and enjoy sustainable success with continued growth.

RESPONSIBILITY

We pledge to exercise responsibility in protecting the environment during all our activities. All our policies, practices and processes are developed and implemented with environmental sustainability at their heart.



HISTORY of DAIKIN

THE AIR YOU LIVE IN

Air is essential to our existence and our role in protecting it continues to expand. Since we were founded in 1924, we have devoted ourselves with unbridled passion to overcoming the ever-evolving challenges of air in order to become the leading manufacturer of air conditioning equipment. Using our unique cutting-edge technology, we deliver outstanding products and system solutions to ensure comfortable and sustainable living environments for all people and regions of the world.

That has been, and always will be, the Daikin mission. It was in 1924 when our passion for innovation started.

We believe innovation is part of our DNA, and is a factor that helps us not only to create and develop the best products in the HVAC-R market, but also to be a leader in delivering future air solutions.





PRODUCT DEVELOPMENT

Bases WORLDWIDE

With over 100 production bases in each region of the world, Daikin designs and quickly delivers products to match the specific needs of local customers. Daikin has earned a high reputation for an after sales service with promptness, reliability, and kindness that provides comprehensive support to its global air conditioning business.

115+ Factories







DAIKIN SAUDI ARABIA FACTORY





General Process

Receive Order

Arrange Components

Production of AHU

Controls / Accessories

Quality Check Prepare for Dispatch

Shipping

- Prepare GA drawing
- Fans
- Coil
- HW, HSHP, Heaters
- Drain pan
- Panels withn insulation
- Inspect on arrival

- Product segregation
- ProductionSlot Allotment
- Assemble as perGA drawing
- Control panel
- assembly
 Program
- controls
- Install accessories

- Physical inspection
- Control function check
- Fan motor check

- Final label installation
- Final check
- Shrink wrap the unit
- Arranging the unit handling
- Prepare DO
- Generate documentation
- Handover to logistics

UNLOCKING HUMAN Potential People-Centered Management

We believe in the unlimited potential of people. Our conviction is that the source of a company's competitiveness is its people and that the cumulative growth of each individual is the foundation of a company's growth.

People-Centered Management is a line of thinking which draws out the enthusiasm and understanding of the people who work in an organization to strengthen and raise the capabilities of the organization by having all members further refine their own individuality, achieve growth, and fully demonstrate their full potential.



HANDLE ANY SPACE

Anywhere from 10M2 to ∞

Residential

A complete solution for climate control in your home from airconditioning to central heating.



Commercial

Commercial sites can range in size from a few hundred to several thousand square metres.



Industrial

Daikin process cooling solutions are designed to suit any small or large industrial cooling need.





Air Purifier

With Daikin air purifiers, we promise you air that is cleaner, healthier and fresher.



Refrigeration

Daikin refrigeration systems are engineered for reliable and efficient industrial and commercial refrigeration



Business Solutions

Daikin develops engineered solutions and component technologies tailored to each customer's application and market.



ENVIRONMENTAL Policy

Driving our business towards Net Zero in 2050

- Taking the total product life cycle into account, we will design our products and processes to minimise the use of energy and resources. This includes recycling where possible and limiting packaging waste.
- Measures will be taken to efficiently manage refrigerants and to stimulate the design and manufacture of refrigerant base products with reduced environmental impact.
- The necessary information and training will be given to employees in order to continually realise these policy objectives.

• Our environmental management initiatives will be communicated in such a way that all levels of the organisation are well-informed concerning its objectives and application.

- These environmental management initiatives will be periodically evaluated via checks and audits in order to continuously improve our environmental performance.
- All Daikin products, processes and services will meet at least the applicable legislation.



ENVIRONMENTAL Objectives

Use energy sustainably.

Daikin is constantly looking for ways to reduce the energy consumption of its production facilities and to make use of sustainable energy sources.

Reduce environmental impact from refrigerants and improve the efficiency of our products.

Daikin is committed to reducing its products' greenhouse gas emissions by reducing the impact of refrigerants and improving energy efficiency.

Increase product recycling and waste reduction.

Daikin takes recyclability into account in the product development phase by making use of the principles of Lansink's ladder *. This concern for recycling and waste reduction continues through all phases of the product cycle (production, transport and logistics, installation, maintenance, etc.), up to and including dealing with the product responsibly at the end of its useable life.

Manage chemical substances and preparations.

Daikin strives for optimum safety regarding the handling and storage of chemicals. This includes the search for newer and safer products to replace existing technologies.

Develop products with reduced environmental impact. A

Daikin is committed to complying with all environmental Legislation. In addition, its green procurement guidelines further ensure that its products are state-of-the-art with respect to reduced environmental impact.

Continue efforts on a European level.

Daikin continually adapts its environmental policy to the changing global, European and local legislative frameworks. It stimulates and promotes the strict application of all relevant legislation and formulates recommendations to facilitate implementation.

Be a model of environmental responsibility.

Daikin intends to be a model company by providing training and information about the environmental impact of its activities. It supports and communicates with external organisations, its neighbours and the community at large, and is represented in working groups within the relevant industries.

INCREASE OF Greenhouse Gas Emissions in the Atmosphere

There is an increase of greenhouse gas emissions in the atmosphere on a worldwide scale

- 65 % of worldwide greenhouse gas emissions are caused by humans using fossil fuels and industrial processes.
- 2 % of worldwide greenhouse gas emissions are caused by the emission of fluorinated greenhouse gases (F-gases), such as the HFCs used in refrigerants (in addition to HFC but used for other purposes are PFC and SF6).

The main HFC sectors are:

- Refrigeration (40 58 %)
- Air conditioning (21-40 %)

The regions which consume the most HFCs are China, followed by the USA, then the Middle East, and then Asia. While the share of F-Gases is still small (2 %), this number could increase by 4-5 times by 2050 if no measures are taken and if there is an increase in the production of air conditioners and refrigeration products. Reducing the use of fossil fuels and shifting to renewable energy are key actions for lowering the impact of climate change.

We have a long history of continuously improving our products

The European Union's Eco-Design directive sets minimum efficiency standards for energy-related products. With seasonal efficiency, Daikin meets and surpasses EU environmental targets by developing more energy-efficient technologies and gradually phasing out older systems. Through this approach, we are able to reduce greenhouse gas emissions and improve the quality of our products.





CORPORATE Social Responsibility (CSR)

Daikin has grown rapidly as a global corporate group. This expansion has brought with it greater demands from society and a need for greater Corporate Social Responsibility (CSR).

Our View of CSR

CSR helps us to fulfil our social responsibilities in all our relationships with our stakeholders worldwide. It raises our corporate value and contributes to society's sustainable development. We will contribute to society via our business activities, based on legal compliance and ethics. We will be highly sensitive to the needs of every region while we make our contribution to society. We will make CSR a continuous and integral part of our business activities so that they can contribute to better business performance. Our CSR activities will always be carried out through open, two-way communication with society and will ensure that we are always accountable for, and transparent in, everything we do.

Key CSR Themes

Four key themes have been defined for the value we provide:

- The environment
- New value creation
- Customer satisfaction
- Human resources



We have established five CSR themes fundamental to our business activities:

- Corporate governance
- Respect for human rights
- Supply chain management
- Stakeholder engagement
- Communities

Our Core Values

Daikin foundation is based on three key corporate principles which are promoted strongly among

our employees:

- Absolute credibility
- Enterprising management
- Harmonious personal relations

We aim to evolve individually by challenging ourselves to accomplish our goals and by believing in our infinite potential. Together, we strive to become an overwhelmingly first-class global corporate group. A group in which our employees can have pride and enthusiasm, and where they are supported by deep relationships of mutual trust between management and employees.

Experts Through Experience

We can safely say that we got to where we are today through years of experience. This concept of continuous improvement allows us to adapt and evolve as a company.

We are able to do so because:

- We are the only manufacturer to produce (in)direct expansion, compressors and refrigerants.
- Our aim is to always produce first-class products, which is only possible if we are supported by a premium quality policy, e.g. immediately testing during the production process.
- We have a fully developed network of distributors, affiliates, dealers and installers supported by sales consultants
- We have a fully developed sales network supported by the Service Department.

It's because of each of these elements that we are able to have a strong and sophisticated network in the HVAC-R market.

Technology and Innovation Center (TIC) in Japan

The Technology and Innovation Center (TIC) aims to create new value based on the world's best technologies and highly differentiated products. For this reason, people from diverse backgrounds gather across national borders from inside and outside the company to consolidate their strengths and passion in making TIC a venue for the challenge of realising collaborative innovation.

DAIKIN Saudi Arabia

Services in Saudi Arabia



Product Planning

VRV / DX Applied Application Refrigeration



After Sale Support

Service center
Spare parts wharehouse
Training Academy
Customer after sales care



Sales And Market Coverage

Dealer development Project Consulting Application Customer service Engineering Key accounts Marketing



Solutions Service

Annual operation and Maintenance contracts
Repairs and overhauling services
Remote monitoring services
Spare parts sales support
Non-Destructive Testing (NDT)
Retrofit / Refurbishing equipment
Replacement of Equipment
Project Management
Training and development



Support

Supply chain and logistics HR - IT - Finance



SERVICE Capabilities

Services Offered

- Annual maintenance agreements, repairs and overhauls
- Onsite repair
- Compressor rebuilding of various types upgrades

Special Service - NDT

- VRV Project management
- Training and development
- Spare parts support











Skilled Product Technicians

REGIONAL Awards





DX | VRV | Chillers

Superbrands Award



2020

Oman

Most Trusted Brand Award



2019

Green Building Product of the Year Energy Management



Split Inverter 2017 | VRV System

UAE Retrofit Tech Award



Best Innovation HVAC 2018

Innovative Manufacturer of the Year



Standalone DX, VRF, Chiller



الهيئة السعودية للمواصفات والمقاييس والجودة Saudi Standards, Metrology and Quality Org.



















CERTIFICATE



DAIKIN AIR CONDITIONING SAUDI ARABIA

P. O. Box 14949, Office No. 12, AlSheeha Center, Anas Bin Malek street, Al Shahafa Area. King Abdulaziz Road, Riyadh 11434, Kingdom of Saudi Arabia.

has been assessed by RICL and found to comply with the requirements of

ISO 14001 : 2015

Environmental Management Systems

For the following activities:

Manufacturing, Supply and Technical Support of DX Air Conditioning Units, Roof Top Units, Chillers, Air Handling Units and Fan Coil Units.

This Certificate is Valid from 17/01/2024 Until 16/01/2025

Date of Initial Certification: 17/01/2024 Ist Surveillance on or before: 16/12/2024 IInd Surveillance on or before: 16/12/2025 Certification Valid Until: 16/01/2027







Royal Impact Certification Ltd.

er-R (Thum Plot No. A., 40 Sector - 62 Noiria 201301 India Phone: +91 120 4113893

www.uafaccreditation.org or at www.iafcertsearch.org

member of International Accreditation Forum (IAF), the membership status can be verified at www.iaf.ni Certificate remains the property of Royal Impact Certification Limited. Must be returned on request or if certificate is



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ISO 45001 : 2018

Occupational Health and Safety Management Systems

For the following activities:

Manufacturing, Supply and Technical Support of DX Air Conditioning Units, Roof Top Units, Chillers, Air Handling Units and Fan Coil Units.

This Certificate is Valid from 17/01/2024 Until 16/01/2025

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er.R. (Thum. Plot No. A., 40. Sentor., 62. Noida, 201301, India Phone: +91 120 4113893

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This is to certify that

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has been assessed by RICL and found to comply with the requirements of

ISO 9001 : 2015 **Quality Management Systems**

For the following activities:

Manufacturing, Supply and Technical Support of DX Air Conditioning Units, Roof Top Units, Chillers, Air Handling Units and Fan Coil Units.

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Royal Impact Certification Ltd.

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DAIKIN AIR CONDITIONING SAUDI ARABIA LLC.

AL-MORJAN STREET, CROSS # 37, SUDAIR INDUSTRIAL & BUSINESS CITY, ... SAUDI ARABIA

Bureau Veritas Certification Holding SAS - UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 45001:2018

Scope of certification

MANUFACTURING, SUPPLY AND TECHNICAL SUPPORT OF AIR HANDLING UNITS

01-09-2022 Original Cycle Start Date: Expiry date of previous cycle: Certification / Recertification Audit date 22-08-2022 Certification / Recertification cycle start date: 01-09-2022 Subject to the continued satisfactory operation of the 31-08-2025 organization's Management System, this certificate expires on Certificate No.: SA002944 Issue date: 01-09-2022

Certification Body Address: 5th Floor, 66 Prescot Street, London, E1 8HG, United Kingdom

Local Office: Bureau Veritas Company, Al Raja Tower, 6th Floor, King Abdulaziz Road, P.O. Box 20189, At-Khobar 31952, Kingdom of Saudi Arabia.

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements, please calls +964 13 82/1071



UKAS





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ترخيص منشأة صناعية



استثمار مشترك

1EE0--V-1A 180---9-10 تاريخ الانتهاء

الرقم الوطنى الموحد

موقع المنشأة الصناعية

تاريخ الترخيص PM-341-11403 رقم القرار نوع القرار

اسم المنشأة الصناعية

+977001V79E-F

V-FAA9FEPP (N25.717081423134776 .E45.70211149180735)

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شركة دايكن لتكييف الهواء العربية السعودية

السحل التجارى للمنشأة الصناعية 1-1-V997FA شركة دايكن لتكييف الهواء العربية السعودية رقم السجل التجاري الرئيسي صنع الثلاث الأخرى متعددة الأغراض / ٢٨١٩ 1-1-181-1174-9

واحد و أربعون فردآ

وزارة الاستثمار عدد العمالة

مالك المنشأة

النشاط الرئيسي





DAIKIN AIR CONDITIONING SAUDI ARABIA LLC.

Customer Call Center: 800 11 10909 | info@daikin-ksa.com |www.daikin-ksa.com







